

Q - Can you share more information about lot one in terms of referrals, support, eg some contracts expect an initial assessment, what is expectation of ongoing support and who is cohort (adults/children)

A - Info will be in the spec, and demand, there is a request for support for children and request to support victims of all kinds. Referral is through WMP unless people opt out. All info will be in the spec

Q - Can I have high level view for lots 2 &3

A - Lot 2 is the restorative Justice service - for adults only and would be a combo of referrals from different sources, eg CJ, Probation.

Lot 3 - Hate crime - referrals coming in mainly via WMP but also self and other external agencies.

Q- In terms of timelines. How large will the tender requirements be?

A - Spec will have associated schedules, will provide a background information on the process.

We haven't determined the number of questions, likely to be around 10 quality questions, will also be a pricing schedule, and Procurement specific questionnaire. For those orgs who have more than one lot, there may be questions to cover all lots and then lot specific questions.

Q- Why is there a minimum and maximum financial envelope?

1. We have given a 10% range bids shouldn't exceed the bid. In year 1 it is more and the reason is for year 1 to concentrate on additional activity relating to victims code. There will be inflationary uplifts applied.

Q- Is there a multi lot acceptable -

1. yes you can go for more than 1 lot, you can come in as a consortium to deliver other aspects.

Q- When we get the slides, is there an email to address further questions?

A - Provide our commissioning email, happy to take queries up until opportunity goes live. When tender is live, all communications will be needed to be made through the intend portal.

Q- Is there any psychological specific qualifications related to emotional and trauma informed support required?

A - We haven't stated a requirement in our spec for therapeutic support but it is not written into the spec.

Q- What will success look like for the amount of money?

A - There will be detail in the spec in terms of what outcomes we will expect and how it will be measured alongside KPIs.

Q- Do we have any indication of volumes?

A - Looking at between 40-450000 referrals per year for the main multi crime service.

RJ and hate crime service are not as high, the info will be in the spec.