

**Please ask for :** Alethea Fuller  
**Telephone Number:** 0121 626 6060  
**Our Reference:** 2025-01083  
[wmpcc@westmidlands.police.uk](mailto:wmpcc@westmidlands.police.uk)



Date: 04/12/2025

Dear FOI Applicant,

Thank you for your freedom of information request received in this office on **10 November** 2025 in which you asked:

*'The information that we require, under the Freedom of Information Act, is as follows:*

- 1) Do you use a survey platform?*
- 2) If so, what tools do you use?*
- 3) How much do you spend annually on a survey platform?*
- 4) Which month & year does your contract with your supplier end?'*

In response to your request, I can confirm:

1. Yes
2. This is exempt information under Section 43 Commercial Interests.
3. This is exempt information under Section 43 Commercial Interests.
4. This is exempt information under Section 43 Commercial Interests.

In order to engage S43 I am required by law to conduct a Public Interest Test (PIT), this is attached, titled – 'FOI-065-Survey Tool Platforms - Attachment 1'.

### **Freedom of Information Right of Appeal**

Any person who has requested information from the Office of the Police and Crime Commissioner (OPCC) and is unhappy with the way their request for information has been handled can request a review of their case.

A request for review must be made in writing by letter or email. You should include the reference number of your request if you have it, and outline why you are requesting the review to:

Office of the Police and Crime Commissioner  
Lloyd House  
Birmingham  
B4 6NQ

Telephone: 0121 626 6060  
Email: [wmpcc@west-midlands.pnn.police.uk](mailto:wmpcc@west-midlands.pnn.police.uk)

All requests for review will be recorded. Receipt of a request for internal review will be acknowledged and the appellant informed of an estimated date for determining the outcome. The OPCC will attempt to respond to internal reviews as soon as practicable and in any case within two months.

All investigations will be undertaken by someone not involved in the original response.

The result of any internal review will be communicated to the appellant outlining the decisions taken.

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45

Website: [www.ico.gov.uk](http://www.ico.gov.uk)

There is no charge for making a request for internal review or appeal to the Information Commissioner.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'A Fuller', enclosed in a thin black rectangular border.

Alethea Fuller  
Deputy Chief Executive