

**Please ask for :** Alethea Fuller  
**Telephone Number:** 0121 626 6060  
**Our Reference:** 2025-01326  
[wmpcc@westmidlands.police.uk](mailto:wmpcc@westmidlands.police.uk)



Date: 23/10/2025

Dear FOI Applicant,

Thank you for your freedom of information request received in this office on **6<sup>th</sup> October** 2025 in which you asked:

*'Dear Police and Crime Commissioner,*

*Please provide the following information for the period 1 April 2020 to 31 March 2025, broken down by financial year:*

- 1) Total expenditure by the PCC on pest control services, including both in-house provision and external/contracted services.*
- 2) If any services are contracted out, please provide the supplier name(s) and the contract value(s).*
- 3) The number of call-outs/treatments by species category (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, cockroaches—please use your own categories if recorded differently).*
- 4) For any lethal control commissioned or carried out by the PCC, the number of animals killed by species and, where recorded, the method used (e.g. trapping, poisoning, shooting).*
- 5) A copy of any policy, guidance, or standard operating procedure relating to the PCC's pest control service or contractors.*

*Please also provide the information in CSV, Excel, or another machine-readable format where possible.*

*If any part of this request is unclear, or if fulfilling it would exceed the statutory cost limit, please provide advice and assistance on how I can refine it.'*

In response to your request, I can confirm that the Office of the Police and Crime Commissioner (OPCC) does not hold this information. We do not have any policies or guidances regarding pest control services, nor have we engaged in any pest control services.

We do not hold this information in regards to West Midlandands Police. Please see the following contact details should you wish to submit your request to West Midlands Police.

**Freedom on Information Unit**

West Midlands Police  
PO Box Box 52, Lloyd House  
Colmore Circus Queensway  
Birmingham  
B4 6NQ  
E-mail: [foi@westmidlands.police.uk](mailto:foi@westmidlands.police.uk)

## Freedom of Information Right of Appeal

Any person who has requested information from the Office of the Police and Crime Commissioner (OPCC) and is unhappy with the way their request for information has been handled can request a review of their case.

A request for review must be made in writing by letter or email. You should include the reference number of your request if you have it, and outline why you are requesting the review to:

Office of the Police and Crime Commissioner  
Lloyd House  
Birmingham  
B4 6NQ

Telephone: 0121 626 6060  
Email: [wmpcc@west-midlands.pnn.police.uk](mailto:wmpcc@west-midlands.pnn.police.uk)

All requests for review will be recorded. Receipt of a request for internal review will be acknowledged and the appellant informed of an estimated date for determining the outcome. The OPCC will attempt to respond to internal reviews as soon as practicable and in any case within two months.

All investigations will be undertaken by someone not involved in the original response.

The result of any internal review will be communicated to the appellant outlining the decisions taken.

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45  
Website: [www.ico.gov.uk](http://www.ico.gov.uk)

There is no charge for making a request for internal review or appeal to the Information Commissioner.

Yours sincerely,



Alethea Fuller

Deputy Chief Executive