

Foreword by Police and Crime Commissioner David Jamieson

2018/19 has been an incredibly challenging year for West Midlands Police. With huge demand for service, stark rises in violent crime and serious acquisitive crime. The squeeze on other services has meant that there has been a growing demand for the police.

The dedication of West Midlands Police officers and staff has been remarkable. In 18/19, West Midlands Police received 64,000 calls to the 999 service per month, an increase of 5,000 each month on the year before. There were an average of 90,000 calls to 101 per month this year. To help ease some of this demand and provide an even better service to the public, new ways of communicating with the police have been introduced these include reporting crimes online and web-chat.

The force has dealt with those challenges after having received cuts of over £175 million since 2010 which has led to there being 2,000 fewer officers on the streets.

There was a time when the police was the service of last resort. However, more and more due to cuts and changes to other services West Midlands Police is becoming the first point of contact. With fewer resources across the force, this is adding a great deal of strain.

However, it was pleasing this year to announce that, as a result of efficiency savings made by the force over the past few years, we will be able to recruit an additional 200 police officers. These officers will be dedicated to neighbourhood policing and tackling violence, they will be in communities, right where the public want them.

In the coming year, we need to see additional investment and support from government. The Prime Minister has promised 20,000 more police officers for England and Wales. This is a welcome announcement but I am adamant that these officers need to go to the areas that need them most, like the West Midlands. We also need to ensure that these additional officers have police staff and PCSOs to support them in the work they do.

We will be working cross-sector to get to the root causes of the serious violence that has blighted communities in the past year with the new Violence Reduction Unit and make interventions which give young people opportunities needed to guide them away from crime.

This is in addition to the work that has already been done to intervene, mentor and give young people hope. The Gangs and Violence report, published in 2017 is now seeing its recommendations implemented at a rapid rate and we are already seeing results.

We will continue to tackle the scourge of drugs that drive so much of crime as well as tackling organised vehicle crime and its close links to the drugs trade.

To ensure that we see real change in the next year we need the right funding. I will continue to lobby government for a long term funding solution so that I can give the Chief Constable the resources to employ police officers, PCSOs and staff who will help us cut crime and keep people safe. The work we

have done is making a difference, however with the correct resourcing and funding the change would be much quicker and more sustainable.

I am also deeply worried about the challenges arising from Brexit. European security databases are integral to tackling the most serious crimes, including terrorism. Crime is increasingly international and takes place across borders. UK and EU co-operation and information sharing on dangerous offenders helps protect us. These systems help to catch serious criminals and keep the public safe. They are used against EU nationals and dangerous UK criminals alike. West Midlands Police's access to these systems helps us catch criminals abroad, who are committing crimes online against local people, including in the fight against online child abuse rings. The use of the European Arrest Warrant, which allows us to bring those who have committed crimes here and fled abroad, back to the UK to face prosecution here could also be in jeopardy. Policing will be less efficient and the quality of co-operation will be lower. This will impact of on our ability to investigate crime and may cost us more. For the sake of public safety these issues need to be satisfactorily resolved over the next few months.

However, there is so much happening in the West Midlands to be optimistic about. The Commonwealth Games are just around the corner as is Coventry City of Culture. West Midlands Police will be right at the front of both of these exciting showcases of all the things we love about this region.

Our Police Cadets, which I re-introduced in 2017 are now truly thriving. With units in each area of the West Midlands and more to come, we are on track to have 500 cadets by May 2020. As well as their curriculum and the work they've been doing in their communities I hope that they will be able to play a major part in both the Commonwealth Games and City of Culture. The cadet scheme is making a real difference to the lives of young people and will enhance the force.

This will be my final annual report as I am not seeking re-election in May 2020. The transformation of West Midlands Police in my time in this role has been enormous. The force is now more modern, more efficient and working rapidly to address the challenges the region is facing.

I will continue to ensure West Midlands Police does all it can to keep people safe over the next year, by driving efficiencies and continuing to campaign for the funding the force deserves. There are big challenges ahead for whoever succeeds me in this role and I hope that they will be able to build on the work that I have done in recent years to make our region a better and safer place to live.

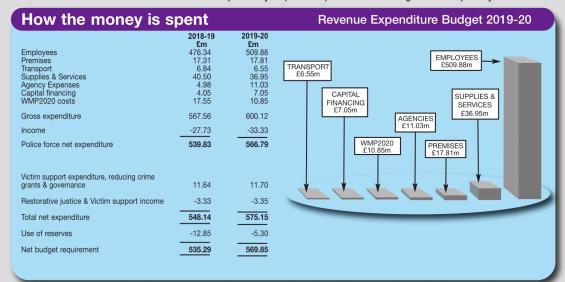
David Jamieson

West Midlands Police and Crime Commissioner



FINANCES 2019-2020

The tables below show how the net budget of the West Midlands Police and Crime Commissioner (£569.85m) is funded from Central Government, business ratepayers and the precept on council taxpayers. This is compared with the previous year (£535.29m) with the main changes shown separately below.



Where the money comes from How spending has cl 2018-19 2019-20 £m 548.1 2019-20 net expenditure **£m** 535.29 **£m** 569.85 Net budget requirement Add: Police Officer Pension Increase 15.1 National Pay Awards, Inflation & Misc 18.6 -247.32 -252.70 Police grant Revenue support grant & non domestic rates Council tax support grant Additional Pension Grant -177.75 -19.03 -181.30 -19.03 WMP2020 Project costs -6.6 0.00 -6.96 Gross Precept 91.19 109.86 2019-20 Net Expenditure 575.2 Collection Fund Surplus -0.95 -1.07 Council tax requirement 90.24 108.79 Resident population 2,864,925 2,864,925

What you will pay for policing in West Midlands in 2019-20



Spend on policing per head of population in 2019-20

| Council tax Police grant Revenue support grant & non domestic rates Council tax support grant Additional pension grant | £37.97 £88.20 £63.28 £6.64 £2.43 |
|--|--|
| Equivalent to an average cost per person of | £198.53 |

Any queries regarding this leaflet should be addressed to:
The Chief Finance Officer, West Midlands Office for Policing and Crime, Lloyd House,
Colmore Circus Queensway, Birmingham B4 6NQ

Tel: 0121 626 6060

Email: wmpcc@west-midlands.pnn.police.uk
www.westmidlands-pcc.gov.uk ** @WestMidsPCC

Police and Crime Plan

The law requires every Police and Crime Commissioner to have a Police and Crime Plan, detailing the policing to be provided and the Commissioner's police and crime objectives. The PCC's current plan is for 2016 to 2020. This is the fourth year of the plan.

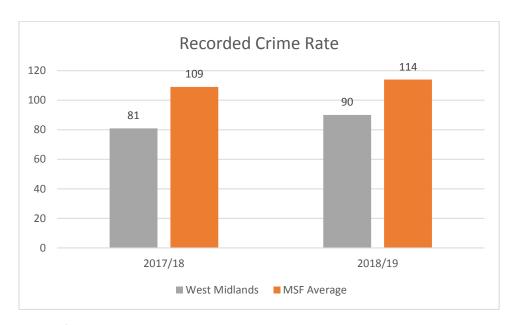
The plan is split into seven sections covering the major priorities of the Commissioner:

- Protecting from harm
- Supporting victims of crime
- Building trust and confidence in our police
- Strengthening communities and growing the economy
- Building a modern police service
- Standing up for young people
- Tackling national and international threats

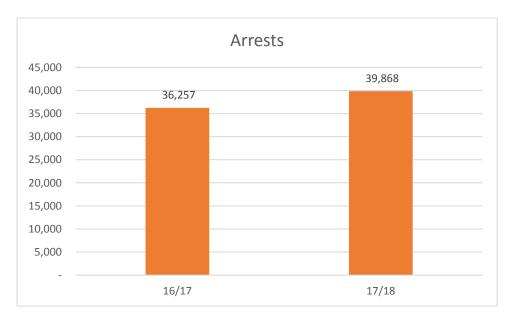
The Commissioner will hold the force to account through a series of measures and targets including:

- West Midlands Police to continue to have a lower recorded crime rate compared to other similar forces
- Increased reporting of 'hidden crimes' Intel couldn't help
- · Low levels of reoffending
- Fewer young people entering the criminal justice system
- Reductions in the number of people killed or seriously injured on our roads
- Increased confidence in West Midlands Police by 2020
- Reductions in the disparities of confidence in the police across different areas
- Satisfaction of victims of crime and anti-social behaviour to increase by 2020
- Fewer complaints against the police and those that are made should be dealt with quicker
- Reductions in the fear of crime
- Increase in public participation and the development of more active citizens in the West Midlands
- Reductions in burglary and robbery

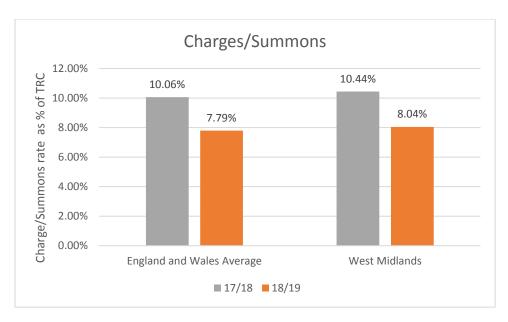
Performance



In 2018/19 the total recorded crime rate was 90 crimes per 1,000 population in the West Midlands force area. This was in line with the average for England and Wales. For the Most Similar Force Group (MSF), the West Midlands is far below the average for the other forces. The MSF average rose from 109 in 17/18 to 114 in 18/19.



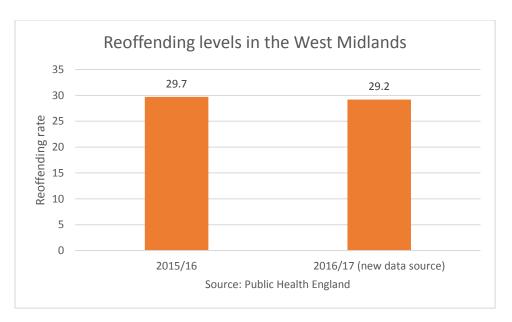
The most recent published statistics on arrests in the West Midlands show an increase from the previous year. From 36,257 in 2016/17 to 39,868 in 2017/18.



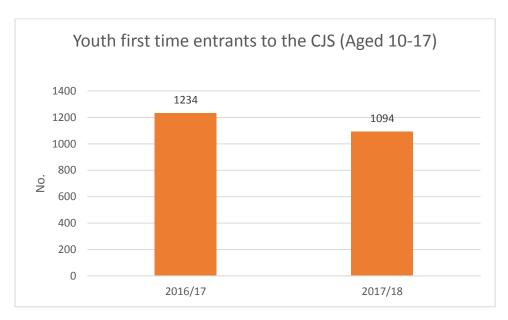
Charges and summons rates in the West Midlands have fallen in 2018/19, a trend echoed across England and Wales. Despite this, the West Midlands retains a higher rate than the England and Wales average.



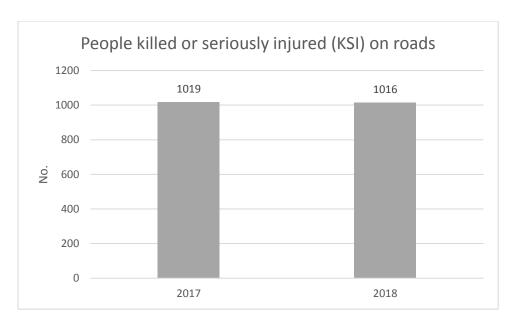
'Hidden crimes' includes domestic abuse, child abuse, child sexual exploitation, vulnerable adult abuse, hate crime and non-crime, FGM, so-called 'honour based' violence, forced marriage, modern slavery and human trafficking. Domestic abuse is the largest contributor to hidden crime accounting for around two thirds of all hidden crimes. In 2018/19 there were 94, 956 hidden crime recorded in the West Midlands, an increase of 8% from 2017/18.



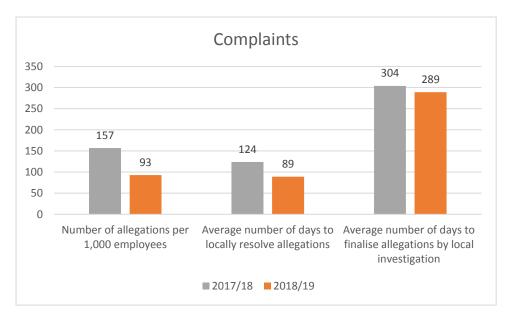
In 2016/17 the reoffending rate for adults was 29.1 in the West Midlands compared to 29.2 in England and Wales. The reoffending rate had risen slight for the West Midlands from 2015/16 though it is important to note a new data source has been used by the Ministry of Justice for the 2016/17 data so there is nothing more recent at this time.



Most recent data on young people entering the criminal justice system shows a fall in the number of those aged 10-17 in the West Midlands entering the CJS. From 1,234 in 2016/17 to 1,094 in 2017/18.



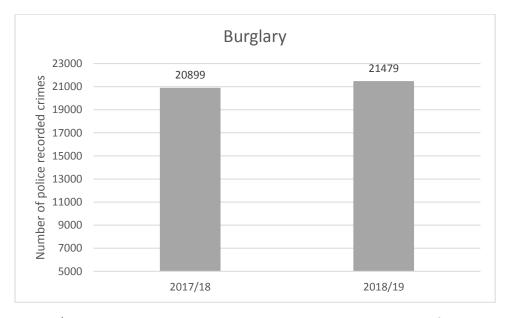
Department for Transport published data recorded 1,016 people killed or seriously injured (KSI) on roads in the force area in the year 2018. This was a slight fall from 1,019 recorded in the 2017 calendar year.



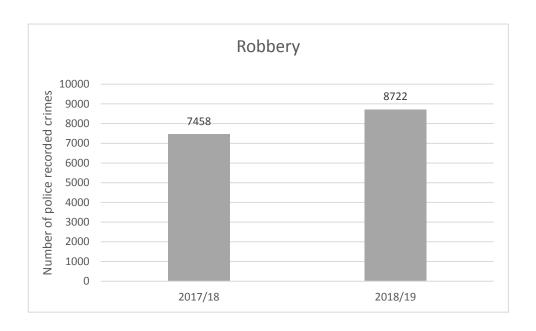
The number of allegations made against police per 1,000 employees has fallen between 2017/18 and 2018/19 from 157 to 93. The time taken to resolve complaints has also fallen. In previous years the time taken to resolve complaints had been rising, so it is positive to be seeing progress to resolve complaints.



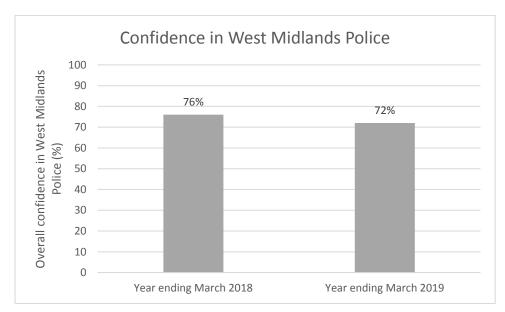
Between 2017/18 and 2018/19 demand for policing in the West Midlands has seen a substantial increase. 999 calls increased 8% over the period and total recorded crime 11% (above the average for England and Wales (8%). Violence with injury also increased by 14%. The West Midlands has seen an increase in recorded crime in line with the England and Wales. There may be several reasons for this, but not least the problem of resourcing. Since 2010, West Midlands Police has seen its budget reduced by £175m which has led to 2,000 fewer police officers. Due to cuts across the public sector, the police has gone from the service of last resort to first.



In 2018/19 there were 21,479 residential burglaries in the West Midlands force area. This is an increase of just under 3% from 2017/18. Increases in burglary are slowing, In the previous year, between 16/17 and 17/18, burglaries rose by 13%.



In 2018/19 there were 8,722 robberies in the West Midlands force area. This is an increase of 17% from 2017/18. Increases in robbery are also slowing, In the previous year, between 16/17 and 17/18, the increase was 27%.



The Crime Survey for England and Wales asks respondents a number of questions on perception of local police. These results show that confidence in West Midlands Police has declined in the past year. Compared with the England and Wales average (75%) which also showed a downward trend on the previous year along with most similar forces confidence in police forces is falling across the country. Greater Manchester (69%), West Yorkshire (72%).

Statement of progress on performance measures

Increased reporting of 'hidden crimes' – this year saw an 8% increase in the reporting of hidden crimes. It is positive to continue to see these crimes seeing an increase in reporting and as more work is done in this area, helping victims access support and giving the public the right information to be able to identify some other 'hidden crimes' will continue to help bring these crimes out of the dark and into the open where they can be tackled as the heinous crimes they are.

Low levels of reoffending – latest statistics on reoffending show that in the West Midlands, reoffending has fallen. This is a positive sign and the PCC is continuing to work with criminal justice partners to ensure that a holistic approach is taken to continue to see reoffending levels fall.

Fewer young people entering the criminal justice system -140 fewer young people entered the criminal justice system according to the latest statistics.

Reductions in the number of people killed or seriously injured on our roads – The number of people killed or seriously injured on our roads has continued to fall. In the UK we have done more than almost any other country in making our roads safer and the PCC continues to work with local councils to introduce measures which project road users, such as Average Speed Cameras.

Increased confidence in West Midlands Police by 2020 – in line with a national trend, unfortunately confidence in the police has fallen. West Midlands Police continues to have a higher confidence than Most Similar Forces. However, given continued cuts to policing from central government, it is less surprising that people are less confident in the police to resolve crimes and provide help. The PCC will continue to call on the government to properly resource West Midlands Police.

Fewer complaints against the police and those that are made should be dealt with quicker – Complaints against West Midlands Police fell in 2018/19 as did the time taken to resolve complaints.

Increase in public participation and the development of more active citizens in the West Midlands – this year has seen the number of members of the public signed up to WMNow more than double on the previous year to 74,815.

Reductions in burglary and robbery – also following a national trend, the West Midlands has seen an increase in burglary and robbery. However, in the past year, the increase has slowed. West Midlands Police's proactive operations to tackle vehicle crime, including car key burglary has led to thousands of arrests and hundreds of vehicles being recovered.

Social Media and Engagement

Staying in touch with members of the public and key partners is a top priority for the Office of the PCC. As well as a regularly updated website, the PCC maintains a strong presence on Facebook and Twitter. It is vital that the PCC is contactable and that news from the office is accessible across a variety of platforms. The office's social media activity is a part of the Commissioner's duty to consult and allowing the public to make comments on any decisions which may affect them. This is our online year 2017/18:

Twitter

In 2018/19 the official @WestMidsPCC account, which at the time of writing has over 11,700 followers, tweeted 749 times, which gained 3,989,000 impressions, an increase of 87% on the previous year, and over 1,617 new followers. The account was mentioned in tweets over 7,000 times in 18/9.

Facebook

At the end of 2018/19 the PCC's Facebook page had 1,856 likes, an increase of 45% compared to 17/18.

The increase in engagement on social media platforms allows the PCC to reach the public in many ways and understand the issues that really matter to the public.

In 2018/19 the PCC has increased the use of video to communicate with the public through social media. Across Facebook and Twitter, the PCC's videos were viewed over 110,000 times.

Website

In the past year, 82,000 people have used the official West Midlands PCC website, an increase of 35% on the previous year. There was a total of 248,000 page views. The website is a source for all the latest news, updates and decisions of the Police and Crime Commissioner. In 2019/20 a new website will be launched which will allow the public greater ease of accessibility to finding information about the Commissioner and his work. The new website will have a specialist section for victims of crime and those who provide services to victims.

Correspondence:

In 2018/19 the PCC's office responded to 2,201 pieces of correspondence. This averages out at over 52 per week. The PCC's Business Support Team answered 6,725 calls in total. This averages out at 129 per week. Both of these are an increase on the previous year.

The Commissioner encourages anyone with an issue concerning policing or crime to get in touch. Casework for his Business Support Team has included requests for funding, anti-social behaviour issues, complaints regarding West Midlands Police and Freedom of Information requests. Other reasons for contact have included mental health issues, general advice, event invitations and information about placements, work experience or careers within the office.

Members of the public can contact the office by calling 0121 626 6060, emailing wmpcc@west-midlands.pnn.police.uk, writing to Office of the West Midlands Police and Crime Commissioner, Lloyd House, Colmore Circus Queensway, Birmingham, B4 6NQ or via the www.westmidlands-pcc.gov.uk website.

The Office of the Police and Crime Commissioner

West Midlands Police and Crime Commissioner David Jamieson has committed to making West Midlands Police look more like the communities it serves. In his own office he is putting that commitment into action. As of January 2019 there are 34 members of staff in the PCC's office. 10 of the PCC's 34 staff (29 per cent) are from BME backgrounds and 21 staff (60 per cent) are female across a wide range of ages.

WMP2020

The WMP2020 Change Programme was set up in 2014 to deliver the WMP2020 vision of Policing in the West Midlands by 2020. A Blueprint for the new Operating Model was designed by West Midlands Police (WMP), alongside its innovation partner, Accenture (UK) Limited.

We have already seen the approval and sign-off of two large transformation projects, Connect (formally Operational Policing Solution) and Data Driven Insight (DDI) that will form the bedrock of delivery through 2018, alongside The Emergency Services Mobile Communication Programme (ESMCP) and Command and Control programme (C&C). The NGES programme also continues rollout, together with the mobilisation of three new programmes, commissioned as part of the Programme of Work refresh, conducted earlier this year.

Some of the achievements of the programme so far are:

- •200 new police officers due to efficiency savings from the WMP2020 programme.
- •Over 5,000 mobile devices have been given to officers, allowing them to do more work on the move with bespoke apps.
- •1,450 body worn cameras have been rolled out to police officers. This has seen complaints against officers drop by 30%.
- •1,400 Tasers rolled out to officers, keeping officers and the public safe.
- •A new website which allows members of the public to report crime online and track the progress of the case.
- •New live chat which is now with over 14,000 chats per month.
- •24 police sites being refurbished or rationalised. Helping to divert money back into policing which is saved from underutilised sites.
- •10 new or refurbished public contact offices.

Independent Custody Visitors

There are 75 custody visitors in the West Midlands, giving up their free time to ensure those held in police cells are treated appropriately.

There is a team for each Neighbourhood Policing Unit and the volunteers independently review custody safeguarding for both detainees and staff.

Custody visitors made 274 visits in 2018/19 across 7 sites and spoke to 2,188 detainees.



| | | Detained | Offered | Accepted | Refused |
|--------|---------|----------|---------|----------|---------|
| | Males | 3,024 | 2,100 | 1,739 | 361 |
| Adult | Females | 317 | 215 | 182 | 33 |
| Addit | Other | 39 | 35 | 35 | 0 |
| | Total | 3,516 | 2,440 | 2,042 | 398 |
| | Males | 182 | 126 | 114 | 12 |
| Young | Females | 36 | 25 | 22 | 3 |
| people | Other | 0 | 0 | 0 | 0 |
| | Total | 230 | 161 | 146 | 15 |
| | Males | 3,206 | 2,226 | 1,853 | 373 |
| All | Females | 353 | 240 | 204 | 36 |
| ages | Other | 39 | 35 | 35 | 0 |
| | Total | 3,746 | 2,601 | 2,188 | 413 |

All custody visitors are aged 18 or over and live and/or work in the West Midlands. Before they undertake any visits they are vetted and trained. Once up and running they will work with one other person and begin making unannounced visits to police custody sites to check on the welfare of detainees.

They then produce a report and submit it to the Police and Crime Commissioner's office. The PCC will then act upon issues raised. The time commitment for a custody visitor is 2-3 hours per month. They are also expected to attend a quarterly panel and ad hoc training throughout the year.

Strategic Policing and Crime Board Ashley Bertie – Deputy Police and Crime Commissioner

Ashley Bertie has recently been appointed as the Deputy Police and Crime and Crime Commissioner, after three years serving as Assistant PCC. He has particular responsibility for young people, cadets, drugs, stop and search along with gangs and violence.

Waheed Saleem - Assistant Police and Crime Commissioner

Waheed has worked across the public, private and voluntary sectors, regionally and nationally. Previously he gained director level experience in the NHS working in several strategic areas in different parts of the country.

Waheed leads on a number of areas including: cybercrime, business crime, safer travel, reoffending and the modern workforce.

Strategic Policing and Crime Board

The Strategic Policing and Crime Board ensures effective engagement, strategic direction and holding to account of West Midlands Police. In addition to the Police and Crime Commissioner his Deputy and Assistant Commissioners there are six Board Members.

Meetings of the Strategic Policing and Crime Board take place at 10am on the third Tuesday of each month at Lloyd House, Birmingham.

The full board is as follows:

Police and Crime Commissioner David Jamieson

Deputy Police and Crime Commissioner Ashley Bertie

Assistant Police and Crime Commissioner Waheed Saleem

Board member Brendan Connor

Board member Dr Cath Hannon

Board member Ernie Hendricks

Board member Gurinder Josan

Board member Dr Sarah Marwick

Board member Tom McNeil

All of the agendas, decisions and information about the board, which not only helps the PCC hold the Chief Constable to account but also monitors the performance of the force, are available here https://www.westmidlands-pcc.gov.uk/strategic-policing-crime-board/agendas-minutes-reports/

To increase transparency and accessibility the PCC webcasts public board meetings. Meetings can be viewed here: https://westmidspcc.public-i.tv/core/portal/home

Campaigns

Tackling serious violence

Tackling knife crime is a key priority of the Police and Crime Commissioner. The PCC has invested £2 million to deliver the recommendations of the Gangs and Violence Commission. In addition to this, the PCC supports a number of other initiatives to tackle serious violence.

The PCC continues to roll out weapon surrender bins across the West Midlands. He now maintains 15 bins across 6 of the 7 West Midlands areas. When the bins were last opened, over 350 weapons were emptied including knives, firearms and knuckle dusters.

The PCC is continuing to support preventative work in schools, including increasing the funding for the Precious Lives Project so that more anti-knife crime workshops can be delivered in the region's schools.

In June 2018, the PCC and Chief Constable launched 'The Big Conversation' for schools in the West Midlands. They wrote to every local authority in the region calling on them to have open and honest conversations about knife crime ahead of the summer holidays. Their call stressed the importance of teachers and parents in driving home the consequences of knife possession.

In November 2018, after successful lobbying of government, it was announced that the PCC had been successful in his bid of £1.8m from the Early Intervention Youth Fund. Some of this money was spent to increase the number of mentors working with young people as well as rolling out the 'teachable moment' interventions in hospitals in Coventry and Wolverhampton.

In February 2019, the PCC funded diversionary activities for young people during the half-term. These projects, which included sports, arts and other activities saw thousands of young people kept off the streets during their break from school.

Looking ahead to 2019/20 the PCC will continue to work closely with partners and is committed to a public health approach to tackling serious violence. The PCC's campaign for a Violence Reduction Unit (VRU) was successful. He was awarded £3.37m from the Home Office to setup the new VRU. The unit will embed the approach that all players in the public sector have a role to play to tackle violent crime.

Tackling the scourge of drugs

Last year the PCC announced his plans to tackle the issue of substance misuse in the West Midlands. The Commissioner published a report with a number of proposals which have are now being put into action. The proposals include:

- Establishing a formal scheme to divert those suffering from addiction into treatment and away from the courts.
- Joining-up police, community safety and public health funding streams to increase efficiency and improve outcomes for those suffering from addiction.
- Prescribing heroin in a medical setting to people suffering from addiction who have not responded to other forms of treatment. This will take the market away from organised criminals and stop people stealing to fund their addiction. Work with the Home Office, who have championed the benefits of Heroin Assisted Treatment.
- Equipping and training police officers in the application of naloxone a medication that can be used to help those overdosing.
- Establishing a Drug Early Warning Programme, to make the public, outreach workers and medical professionals aware of the impact of emerging drugs. The aim is to reduce the number of deaths.

- Introducing on-site testing in night-time economy areas to reduce the number of deaths and increase the authorities' intelligence of drugs in circulation.
- Considering the benefits of Drug Consumption Rooms to assess if they would add value to current services in the West Midlands. Drug Consumption Rooms allow people suffering from addiction to access clean equipment, medical support and drug treatment services.
- Ensuring more money is seized from large-scale organised criminal gangs, profiting from the misery of the drugs trade. The extra money will be invested in drug treatment programmes.

The proposals follow a detailed report already published by the Commissioner on the cost of drugs to the West Midlands. It estimated that the cost of substance misuse in the West Midlands is £1.4 billion each year. Half of all burglary, theft, shoplifting and robbery is committed by people suffering from serious addiction to drugs including heroin and crack cocaine. Every three days in the West Midlands somebody dies from drug poisoning, while organised criminals are profiting from this misery.

In June 2018, the PCC travelled to Switzerland to examine how drug related crime and deaths have been reduced. There he met with former Swiss President Ruth Dreifuss, who pioneered and championed a number of the country's current approaches. During this trip, the PCC visited a Heroin Assisted Treatment facility in Geneva where he saw the work that has been done to help people manage their addiction through prescribing the drug. This has led a sharp decrease in acquisitive crime being used to fund addiction but has also seen a reduction in those diagnosed with HIV due being given their drugs in a medical setting.

This year, the PCC has begun work on rolling out drug safety testing, with the first testing taking place at the MADE Festival in Birmingham during July. 54 samples of concern were tested and 70 harm reduction counselling sessions were delivered to 70 members of the public. The average age of those using the service was 21 and 1 in 7 of those who used the service chose to hand over the rest of their sample after hearing what was in it.

Over half of the samples tested were MDMA, the strongest of which was a 'Yellow Visa' pill which contained 240mg of MDMA, which is two to three times the average adult dose.

Following the success at MADE, the PCC now hopes that this project will be able to save lives at other events and venues in the night time economy.

Unauthorised Encampments

After years of campaigning, 2018/19 saw the government respond to the PCC's campaign to increase powers to respond to the issue of unauthorised traveller encampments.

The PCC began his campaign following major concerns which were raised by MPs, Councillors and residents about the impact which unauthorised traveller encampments were having on their communities.

The government's report will now seek to enact many of David Jamieson's proposals. The PCC has spent the past 2 years working closely with MPs, Ministers and civil servants on this issue and now the success of this campaign has turned into action from government.

The proposals include:

- Allowing the police to direct trespassers to suitable, authorised, sites in neighbouring local authority areas
- •Increasing the time in which trespassers directed from land are unable to return. From 3 months to 12 months.

• Funding available to local authorities to help to fund permanent and transit pitches.

The PCC will continue to work with local authorities and MPs to ensure that disturbances which may arise from unauthorised traveller encampments are minimal and well managed. The PCC will continue to encourage local authorities to follow the lead of Sandwell Council and create a transit sites as well has seeing a West Midlands wide protocol with dealing with unauthorised encamptments.

Local Criminal Justice Board

The PCC has reinvigorated the Local Criminal Justice Board. Its purpose is to improve the efficiency and effectiveness of the criminal justice system. The PCC works with the Crown Prosecution Service, the National Probation Service, mental health service providers, local council youth offending teams and others to drive improvements in the system.

The board is committed to ensuring that the CJS in the West Midlands is efficient and effective, to identifying and resolving performance issues and to improving cross-agency working.

Local priorities of the group include:

- · Reducing offending and reoffending
- Criminal Justice efficiency
- Better outcomes and services for victims and witnesses
- Youth Justice / children and the transition to adulthood
- Disproportionality in the system

Stop and Search

A few years ago, the use of stop and search in the West Midlands was threatening to undermine trust in the community and detract from all the important work that the police were doing to investigate crime and protect the public.

The police have the power to stop, search and question people at any time if they suspect that person of committing an offence. For a stop and search to be lawfully recorded however, the officer involved must have 'reasonable suspicion' that a person has committed an offence or is carrying a prohibited item.

Better targeting means we're stopping fewer people, but finding more offences.

In 2011/12, 64,000 people were subject to stop and search across the West Midlands. Only 4% of such encounters resulted in an arrest.

By 2018/19, the numbers of searches had been reduced to just over 15,000. However, the positive outcome rate (including arrests) had grown to 17%. The positive outcomes of the power was 27%.

The arrest outcomes compared to other similar forces put the West Midlands in a strong position with only 15% of Merseyside's searches resulting in arrest and 11% in Greater Manchester.

As part of the work on tackling violent crime and following a series of stabbing involving young people, West Midlands Police have increased the number of section 60 powers being issued, including a number for the whole city of Birmingham. These powers grant police officers the ability to search individuals without the reasonable grounds required for a normal search. This will also be reflected in figures for 2019/20.

The total overhaul of the power by West Midlands Police, has led to an increase in its effectiveness across the region. West Midlands Police was one of the first to adopt the Home Office's "best use of stop and search" scheme, and is now a leader in this arena.

In 2011/12, when so many more people were being stopped and search, stop and search was also disproportionately used with members of the black and minority ethnic (BAME) community. At that time, BAME people were five times more likely to be subject to stop and search than members of the white population. The rates of disproportionality have since fallen to 3 times that of the white population.

Disproportionality can be a major source of tension between the police and the public. The trust of the public is essential for the police to function, and where it is undermined it can hamper the ability of a police service to reduce crime.

To better understand why stop and search continues to disproportionately affect BAME people, we have commissioned an independent research project with the University of Warwick. This will provide a better understanding of the situation, but more importantly will inform the next steps we take to address the issue of disproportionality.

Young people knowing their rights is good for them, and it's good for all of us too.

Stop and Search Youth Trainers now work in schools across the West Midlands to deliver first class training workshops to 13-18 year olds in secondary schools and colleges to educate young people about their rights when it comes to stop and search

In the West Midlands there are also 10 local Stop and Search Scrutiny Panels. The panels are independent from the police and made up of members of the public. They act as a forum where West Midlands Police is fully accountable to the public for their actions.

Panel members regularly meet to review the stop and searches that have happened in their area and challenge any records that do not meet their standard. Panels have directly led to refresher training for police officers and influenced wider decision making in West Midlands Police.

Twice a year, anyone with an interest in stop and search in our area is invited to take part in the Commission. This is where we debate the latest issues and develop an action plan for the next six months. The bulk of the Commission is made up of Scrutiny Panel members, Youth Trainers, academics and police officers also join us.

The Commission is made up of diverse people with diverse views, but we all share one goal: to make stop and search in the West Midlands as fair and effective as it can be. It is a great forum for sharing best practice and hearing about the bigger picture of stop and search across the region and country.

There is not a single way to improve the fairness and effectiveness of stop and search. Instead, it requires effort from all angles, and a concerted effort to bring the public on this journey with us. We must continue to stop bad practice wherever we find it. While we believe we have a set of good policies here to address the issues, we must also continue to search for better ways of doing things.

Vehicle crime

The Police and Crime Commissioner, David Jamieson, began a campaign to tackle the rise of vehicle theft, which has more than doubled the past 3 years in the West Midlands. The PCC has called on car manufacturers to increase the security of their vehicles so they cannot be stolen using electronic equipment easily bought online.

In April 2018, the PCC bought together security experts from the top vehicle manufacturers including Ford, BMW, Audi, Jaguar Land Rover, Nissan and others to challenge them on what more they could be doing to make their vehicles more secure and less susceptible to being stolen using electronic compromise.

Since then, the PCC has become the national voice on vehicle crime and is now represented on the Home Taskforce which is looking at what work can be done using legislation and government's soft power to reduce vehicle crime. The West Midlands and the Metropolitan Police are the only police forces with representation on this taskforce.

The PCC has since heard from Ford that their new models of the Fiesta and Focus are now secure and no longer vulnerable to relay thefts. The PCC is continuing to put pressure on other manufacturers to up their security and also find ways to protect vehicles which they have sold in the past to prevent them from being taken in a similar way.

We know that organised crime is closely linked to rising vehicle theft, a business which is worth hundreds of millions of pounds to criminals in the West Midlands. These criminals are exploiting gaps in legislation which mean they can rebuild a vehicle using stolen parts and sell it on with no new MOT or safety check being required, nor an identity check on the vehicle.

Alongside the PCC's campaigning, West Midlands Police's Operation Cantil is also responding to organised vehicle theft. As of the end of March 2019, as part of the operation West Midlands Police had made 1,692 arrests and recovered 956 stolen vehicles. This is an area which is right at the forefront in the priorities of West Midlands Police.

Commission on Gangs and Violence

In 2016, following an increase in violent crime in the West Midlands, the Police and Crime Commissioner launched a major review into gangs and violence in the region. David Jamieson wanted answers to better understand why these crimes were on the rise.

A team of specialists were assembled to form a Commission on Gangs and Violence. They began by talking and listening to the people of the West Midlands. They then worked closely with local communities to find answers. They carried out surveys, held interviews, conducted workshops, visited schools, businesses and sports clubs, spoke with the Prince's Trust and liaised with central Government.

The West Midlands Police and Crime Commissioner has committed to spending an extra £2 million tackling gangs and violence over the next two years.

The investment, by David Jamieson, is in response to a 201 page report which he commissioned following an increase in violent crime in the West Midlands.

The funding will be put in place for a wide range of projects, including:

- A team of expert negotiators will be set up to defuse violence between gangs and to help individuals escape a life of crime.
- A mentoring scheme will be formed to help young people, at risk of offending, make the right life choices.
- A package of support will be put in place to rehabilitate ex-offenders as they leave prison and reenter their communities. The aim is to break the cycle of crime.
- A set of programmes will be established designed to provide alternative activities for young people at risk of school exclusion and offending.

The Police and Crime Commissioner is already supporting the Commission's recommendations by introducing Police Cadet Units in areas affected by gangs and violence; supporting a multi-million pound programme to help young people, on the brink of criminality, find training and work; fund an extensive anti-violence programme in schools and is bringing in a team of experts who will be based in hospitals to identify young people involved in violence and divert them away from a life of crime.

This investment by the PCC follows a recent and sustained increase in gun and knife crime.

Business Crime

In December, the PCC hosted his annual Business Summit. This year's event focussed on police finance and new ways for businesses to report crimes more quickly, but also how organisations can ensure exoffenders are able to find a job, stay in work and grow the economy.

The West Midlands Police and Crime Commissioner wants businesses to harness the often untapped potential of people who have served their time after committing an offence.

This is not just about the principle of giving people a second chance, but also ensuring businesses don't lose out on often qualified and hardworking individuals who want to contribute to society once again.

In 2018/19 the PCC decided to do just this and, working with the Longford Trust, employed a policy intern who had spent time in prison and wanted a second chance. Working on a housing strategy for young offenders, the Drug Intervention Programme and the work being done to tackle gangs and violence in the region the PCC plans to work with the Longford Trust on this programme again.

Mental Health

Work on mental health is ongoing with partners from across the West Midlands. The Mental Health Triage, which is a response team made up from police, paramedics and a mental health nurse operates across Birmingham, Coventry and the Black Country.

In December 2018, additional funding for the triage team was provided by Coventry City Council. This meant that a full service from 10am-2am is now provided across the city.

It is assessed that Triage teams are resulting in a reduction in the number of Section 136 of the Mental Health Act detentions being utilised. This has the result of reducing demand on custody blocks, A&E and Mental Health Trusts, as well as providing a better quality of service for the individuals involved.

The new leads for Mental Health in West Midlands Police are Supt Beth Bridges and Supt Sally Seeley.

Cadets

Police cadets relaunched in September 2017 and now have over 150 cadets across 8 units.

The voluntary scheme last operated across the region in 1998 but, as part of his police and crime plan, Commissioner David Jamieson has re-introduced the initiative as a key link between the force and the younger generation.

The units are currently based in each of the 8 Neighbourhood Policing Units Birmingham East, Birmingham West, Coventry, Dudley, Sandwell, Solihull, Walsall and Wolverhampton

Every volunteer has access to a variety of professional development opportunities and the chance to have a sustained and positive influence in the lives of our young people. The scheme is open to 13 to 17-year-olds with cohorts of up to thirty cadets per unit. Activities during the holidays have also been introduced.

Each unit follows a curriculum set by the national body, Volunteer Police Cadets, alongside force-specific talks, drill and leadership tasks.

This year has also seen the Cadets attend and organise a number of events including Birmingham Pride, slitter picks, knife sweeps and also operating knife arches with the assistance of local officers.

In 19/20, the ever expanding Cadets programme will see a new uniform introduced with a formal ranking structure which will show their progression, they will continue to work to reduce crime in their areas. With more units opening, there will be more activity happening across the force area.

The Cadet Units are all run by volunteers, from police officers, police staff, PCSOs and those from outside the force who give up their time to help young people discover their potential.

By May 2020 there will be 500 police cadets in the West Midlands, supporting communities and helping to make the West Midlands an even better place to live.

Recruitment

This year the PCC announced an increase in the number of officers to be recruited by 200 over the next 2 years following a wide ranging efficiency programme, which has cut waste, delivered new technology and improved working practices.

These new officers will be focussed on tackling violent crime and working closely with communities.

The PCC has confirmed that police officer numbers were due to total 6,539 in 2021, but will now rise to 6,755.

Whilst the rise in council tax rise, announced earlier this year, prevented West Midlands Police from shrinking any further it is the efficiency savings which will allow an extra 200 officers to be recruited.

They will be paid for after an efficiency drive by the force which was overseen by the PCC. Savings made from the WMP2020 project have enabled the force to boost police numbers.

Going forward, with the government's announcement of 20,000 new police officers, the Police and Crime Commissioner will be ensuring that the West Midlands gets its fair share.

Victims Commission

As part of the PCC's first Victims Strategy, the OPCC has worked closely with the voluntary and community sector (VCS), West Midlands Police and partner agencies to create a Victims Commission as the advisory body for specialist victim services. Victims will have support available whether or not they have reported the crime to the police.

The Commission benefits from external involvement from individuals, groups, organisations and communities.

Table to show funding spent from Ministry of Justice Victims' grant in 2018-19:

| Priority | Allocation £s |
|--|---------------|
| | £3,329,807 |
| 1 st Contact, Assessment and Referral – | 998,920 |
| Victim Support | |
| Road Traffic Case Workers | 69,820 |
| Sexual Violence Consortium | 17,426 |
| West Midlands Domestic Violence | 734,304 |
| Consortium – IDVA Service | |
| Integrated Support Service for the | 150,000 |
| Domestic Violence Perpetrator | |
| Programme | |
| Female Genital Mutilation Support | 54,869 |
| Allied Networks Ltd | 29,166 |
| Coventry Haven | |
| West Midlands Restorative Justice | 450,000 |
| commissioned service | |
| Modern Slavery Co-ordination West | 20,000 |
| Midlands Anti Slavery Network | |
| Modern Slavery Engagement of | 87,000 |
| Communities Project and Campaign | |
| Adavu – Support Service | 27,686 |
| Barnados – Child Panel for Trafficked | 131,000 |
| Children | |
| Coventry Haven | 38,000 |
| Community Vision CIC | 135,620 |
| Victims Fund 5 – competitive round | 200,000 |
| Rape Alarms and Early Evidence Kits for | 1,000 |
| Sex Workers in the West Midlands to | |
| encourage early reporting and | |
| safeguarding | |
| | |
| Total Spend | £3,144,811 |
| Remaining Budget | £184,996 |

RSVP (as part of the sexual violence consortium)

RSVP aim to provide empowering support to victims of sexual violence and sexual abuse, enable access to specialist, holistic and seamless support services, and reduce the harm caused by these crimes by prioritising victims' safety, security and dignity.

Adult clients are facing, on average, a 7 month wait for their first counselling session. While people wait for counselling it is crucial that they feel supported, and RSVP offers:

- An online package of self-help support 'Taste of Recovery'
- Self-help information sheets, some written by survivors
- A telephone helpline, currently open six days a week where clients can call in for support and receive regular crisis call-backs
- ISVA support for clients with any additional needs
- Monthly social groups
- A monthly self-help group where survivors can share coping strategies.

RSVP victim case study:

RSVP has supported a woman in her 60s who came to RSVP for counselling to cope with the effects of multiple sexual assaults she had experienced through her life. At RSVP she spoke about many of her experiences for the first time.

The early part of the

work was the building of trust. As the therapeutic relationship developed, techniques were used to help the woman with the symptoms of some of the vivid trauma flashbacks she repeatedly experienced. This helped her to contain the effects of some of her flashbacks, which made it easier to process her thoughts and feelings. RSVP explored what trauma is, how the body responds to trauma, and the therapeutic process used to work through trauma. A timeline was drew up of the womans life, and as she talked about traumatic events these were placed by her, by age, on a page of flip chart. Throughout the counselling sessions she would choose what she wanted to talk about, when they happened, and how they fitted into her life.

For the first time, she was able to see that was not responsible for the abuse. She was able to make sense of her responses to trauma, which in turn helped alleviate much of the guilt and shame she felt. She was, increasingly, able to be open up about past events, and grew in confidence as she grieved for the many losses she had experienced.

Engagement Officer -Black Country Womens Aid

The OPCC funded MS engagement officers work very closely with police, both with officers in the Modern Slavery hub in Lloyd House, and with neighbourhood teams, in gathering intelligence, identifying potential victims and perpetrators, and visiting premises where exploitation may be happening.

They have established links with health services, mental health services, and children's services, particularly in Birmingham, and are a point of contact for those dealing with potential victims of sexual exploitation.

Victim case study

The engagement officer accompanied a neighbourhood team undertaking a visit to a suspected brothel in East Birmingham where three Romanian women were found to be selling sex. One man was arrested in connection with running the brothel. Since then, the engagement officer has established a good working relationship with the officer in charge of this operation and have followed it with visits to sex workers and with analysis of online sex work advertising in the area. One of the contacts has offered intelligence on the operation of a trafficking network from Romania and the exploitation of victims in brothels in East Birmingham.

Outstanding Citizens Awards 2018

Community heroes from across the West Midlands were honoured at the Police and Crime Commissioner's Outstanding Citizens Awards on July 7th 2017.

Nominations are taken from the community and provide an opportunity to celebrate the untold stories of those who volunteer, campaign or take part in acts of extraordinary bravery.

David Jamieson said: "These awards are an opportunity to acknowledge the bravery, dedication and outstanding work of so many members of our communities.

"This year it was particularity tough to choose and decide on the winners due to the high calibre of nominees. They have all done something amazing. It is wonderful for the West Midlands to celebrate its achievements.

"It never fails to astound me the number of citizens who go out of their way just to do the right thing by their community."

The winners:

Outstanding Citizen

This award was won by a heroic young man. Adam Sheikh from Smethwick was abused by a distant relative when he was 8 years old. 12 years later he now advises people in his area on how to keep their children safe. He has reached out to and spoken to over 300 parents to give them an understanding of what they can do to keep their children safe.

Outstanding Community Project

Academy de Skillz, a Birmingham project which gives disadvantaged children the opportunity to be professional footballers. They now reach over 200 young people, many of whom either have been or are at risk of becoming involved in criminality.

Outstanding Young Citizen

This award went to the Coventry Voice of Care Council, a group of young people in care who give up their free time to advise the authorities on how they can better look after vulnerable young people.

Outstanding use of Active Citizens Fund

The Canley Pop Up Café was started by Dr Nor Aziz following a series crimes including burglary, anti-social behaviour, and vandalism. The café has given the community a greater sense of pride.

Special Recognition

Joan Campbell, a woman born and bred in Handsworth who has dedicated her career to helping those most in need.

Active Citizens Fund

The Police and Crime Commissioner David Jamieson, working closely with West Midlands Police, operates the Active Citizens Fund. This pot of money comes from goods and cash seized from criminals through the Proceeds of Crime Act (POCA). The PCC allows community groups to bid into the fund, worth over £700,000.

190 projects were funded in 2018/19. They included the Benson Community: a group which runs 5 days a week for young people in Smethwick. Using just £3,000 from the Active Citizens Fund, organiser Paul Landucci has been able to ensure that thousands of young people are kept off the streets and engaging in positive sporting activity.

The Benson Community runs sessions for boys and girls and also offers for young people from disadvantaged backgrounds to gain qualifications to help them into employment.

Other projects have included boxing clubs, community clean-ups, street pastors, a community bus supporting a food bank, a community café and a gardening project teaching young people new skills.

Police and Crime Commissioner, David Jamieson said: "The Proceeds of Crime Act allows us to use money we have taken away from criminals to put to good use.

"We have so many groups across the West Midlands doing outstanding work which I am pleased to support using this money.

Youth Commissioners

18/19 saw the first elections of the PCC's Youth Commissioners. Sixteen young people were elected with over 5,000 votes between them. They will serve a 2 year term.

They will advise the PCC on law and order issues affecting children and teenagers. They will also be asked to represent the views and stand up for the rights of young people within the police force area.

The Youth Commissioners for 2018/19 are:

Dudley Emerson Hanslip (16) Georgia Whitehouse (16)

Coventry Husnaa Mota (17) Deepti Sapkota (17)

Sandwell Kareena Ratti (15) Hammad Khalid (16)

Walsall Mariam Sohail (18) Harvind Grewal (17)

Wolverhampton Brandi Thompson 17) Kharira Hakimi (17)

Solihull Becky Brown (17) Thomas Gilleran (16)

Birmingham East Anaya Pala (15) Hunza Hussain(13)

Birmingham West Navera Parwez (15) Samson Iyanuoliwa Ayodeji (18)

Decisions of the PCC

The West Midlands Police and Crime Commissioner is the local governing body for policing in the West Midlands. The Commissioner has executive powers to make decisions that are set out in the Police Reform and Social Responsibility Act 2011 and he is required to publish a record of those decisions. What follows are the decisions taken from April 1, 2018 to March 31, 2019. All of the decisions and the work of the PCC are scrutinised by the West Midlands Police and Crime Panel, which meets regularly and acts as a critical friend to the Commissioner. Full details of the work of the Police and Crime Panel can be found on its website: http://westmidlandspcp.co.uk/.

PCC Decision 004A-2018 Provision for the Supply of Hard Facilities Mgt

PCC Decision 004A-2018 is a commercially confidential decision regardung the Provision for the Supply of Hard Facilities Management

03 APRIL 2018

PCC Decision 008-2018 Treasury Management Strategy 2018-19

PCC Decision 008-2018 is a decision relating to the Treasury Management Strategy 2018-19

10 APRIL 2018

PCC Decision 011-2018 Support Services for Victims of Crime

PCC Decision 011-2018 relates to Support Services for Victims of Crime

01 MAY 2018

PCC Decision 010-2018 Proposed amendment to paper 015-2013 – Steelhouse Lane Police Station

PCC Decision 010-2018 is an amendment to paper 015-2013 - Steelhouse Lane Police Station

01 MAY 2018

PCC Decision 014-2018 Police services agreement at Birmingham Airport

PCC Decision 014-2018 is a commercially confidential decision that relates to the police services agreement at Birmingham Airport

13 JUNE 2018

PCC Decision 012-2018 Allocating seized money to crime reduction activities

PCC Decision 012-2018 relates to allocating seized money to crime reduction activities

13 JUNE 2018

PCC Decision 015-2018 Provision of financial assistance - Home Office circular 43/2001

PCC Decision 015-2018 is a commercial confidential decision in relation to the provision of financial assistance - Home Office circular... Read more

14 JUNE 2018

PCC Decision 013-2018 To Appoint A DPO And Approve An IRM Policy

PCC Decision 013 2018 relates to appointing a DPO and approve an IRM policy

22 JUNE 2018

PCC Decision 017-2018 Supply and Delivery of Managed Print Services

PCC Decision 017-2018 is a commercially confidential decision in relation to the Supply and Delivery of Managed Print Services

09 JULY 2018

PCC Decision 016-2018 Maintenance Service of Mobile Devices/Assets and Ancillary Equipment

PCC Decision 016-2018 is a commercially confidential decision relating to the Maintenance Service of Mobile Devices/Assets and Ancillary Equipment

09 JULY 2018

PCC Decision 018-2018 Framework for the Supply and Delivery of Respirators and Breathing Apparatus

PCC Decision 018-2018 is a commercially confidential decision relating to a Framework for the Supply and Delivery of Respirators and... Read more

17 JULY 2018

PCC Decision 019-2019 Provision of Financial Assistance – Home Office Circular 43-2001

PCC Decision 019-2019 is a confidential decision in relation to the Provision of Financial Assistance - Home Office Circular 43-2001

27 JULY 2018

PCC Decision 020-2018 Purchase of Tasers and Associated Equipment

PCC Decision 020-2018 is a commercially confidential decision in relation to the Purchase of Tasers and Associated Equipment

07 AUGUST 2018

PCC Decision 021-2018 Pension Forfeiture Allan Norman Richards

PCC Decision 021-2018 is a decision related to the pension forfeiture of Allan Norman Richards

10 AUGUST 2018

PCC Decision 025-2018 Purchase of Tasers and Associated Equipment

PCC Decision 025-2018 is a commercially confidential decision that relates to the Purchase of Tasers and Associated Equipment.

19 SEPTEMBER 2018

PCC Decision 023-2018 Logistics Site Acquisition

PCC Decision 023-2018 is a commercially confidential decision relating to a Logistics Site Acquisition

21 SEPTEMBER 2018

PCC Decision 024-2018 Approval of Revised Office Policies – 2018

PCC Decision 024-2018 relates to the Approval of Revised Office Policies.

26 SEPTEMBER 2018

PCC Decision 022-2018 Victims Services

PCC Decision 022-2018 relates to Victims Services

05 OCTOBER 2018

PCC Decision 026-2018 Winchcombe Road Sector Base Purchase of Privately Owned Garage On Site Outside of Police Ownership

PCC Decision 026-2018 is commercially confidential decision relating to Winchcombe Road Sector Base Purchase of Privately Owned Garage On Site... Read more

17 OCTOBER 2018

PCC Decision 027-2018 Disposal of Property

PCC Decision 027-2018 is a commercially confidential decision in relation to the Disposal of Property

27 NOVEMBER 2018

PCC Decision 028-2018 Approval of Additional Revised Office Policies

11 DECEMBER 2018

PCC Decision 030-2018 Mobile Telephones – Line Rental, Call Charges & Hand Sets (Force Mobility Solution)

PCC Decision 030-2018 is a commercially confidential decision that relates to Mobile Telephones - Line Rental, Call Charges & Hand... Read more

13 DECEMBER 2018

PCC Decision 001-2019 Annual Report 2018

PCC decision 001-2019 relates to the publication of the Annual Report 2018.

14 JANUARY 2019

PCC Decision 003-2019 Pension Forfeiture

PCC Decision 003-2019 relates to a Pension Forfeiture

15 JANUARY 2019

PCC Decision 002-2019 Pension Forfeiture

PCC Decision 002-2019 relates to a Pension Forfeiture

15 JANUARY 2019

PCC Decision 004-2019 2019-20 Revenue budget and precept and capital budget and programme 2019-20 to 2022-23

PCC Decision 004-2019 relates to the publication of the Revenue budget and precept and capital budget and programme.

08 FEBRUARY 2019

PCC Decision 005-2019 Lease of Office Space and Car Parking

 $PCC\ Decision\ 005\text{-}2019\ is\ a\ confidential\ decision\ in\ relation\ to\ the\ Lease\ of\ Office\ Space\ and\ Car\ Parking$

13 FEBRUARY 2019

PCC Decision 006-2019 External Grants 2019-20

PCC Decision 006-2019 relates to External Grants 2019-20

13 FEBRUARY 2019

PCC Decision 007-2019 Renewal of Licences and Support

PCC Decision 007-2019 is a commercially confidential decision relating to the Renewal of Licences and Support

08 MARCH 2019