

Please ask for : Jonathan Jardine  
Telephone Number: 0121 626 6060  
wmpcc@west-midlands.pnn.police.uk



west midlands  
police and crime  
commissioner

Our reference: 2019-01283

[REDACTED]

Sent by email to: [REDACTED]

31 July 2019

Dear [REDACTED]

Thank you for your request for information dated 29 July 2019 in which you asked:

1. *Do you have a backlog of Subject Access Requests, i.e. Subject Access Requests that have been received but have not been completed within the statutory time limit of one month.*
2. *If the answer to question 1 above is yes, how many Subject Access Requests do you have that are over the statutory time limit of one month.*
3. *Out of the figure provided in response to question 2 above can you provide details of how many of the overdue Subject Access Requests are:*
  - (i) *Up to one month overdue*
  - (ii) *Over one month overdue*

In response to your request, I can confirm that the Office of the Police and Crime Commissioner has no overdue Subject Access Requests that have not been completed in the statutory one month timescale at the date of this response.

### **Freedom of Information Right of Appeal**

Any person who has requested information from West Midlands Office of the Police and Crime Commissioner and is unhappy with the way their request for information has been handled can request a review of their case.

A request for review must be made in writing by letter or email to the Legal Advisor to the Police and Crime Commissioner. You should include the reference number of your request if you have it, and outline why you are requesting the review to:

The Legal Advisor  
West Midlands Office of the Police and Crime Commissioner  
Lloyd House  
Birmingham  
B4 6NQ

Telephone: 0121 626 6060

All requests for review will be recorded. Receipt of a request for internal review will be acknowledged and the appellant informed of an estimated date for determining the outcome. West Midlands Officer of the Police and Crime Commissioner will attempt to respond to internal reviews as soon as practicable and in any case within two months.

All investigations will be undertaken by the Legal Advisor.

The result of any internal review will be communicated to the appellant outlining the decisions taken. If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 08456 30 60 60 or 01625 54 57 45 Website: [www.ico.gov.uk](http://www.ico.gov.uk)

There is no charge for making a request for internal review or appeal to the Information Commissioner.

Yours sincerely



Jonathan Jardine  
Chief Executive