

# Annual Report 2015-16



west midlands  
police and crime  
commissioner

0121 626 6060

[wmpcc@west-midlands.pnn.police.uk](mailto:wmpcc@west-midlands.pnn.police.uk)

[www.westmidlands-pcc.gov.uk](http://www.westmidlands-pcc.gov.uk)

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# Annual Report 2015-16

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## **Achievements of your Police and Crime Commissioner in 2015-16:**

- Recruitment of more police officers – 450 will be in place by April 2017.
- Securing the future of the much-loved PCSOs and protecting them from redundancy.
- Helped secure a nationwide ban on the sale of so-called zombie knives following a year-long campaign.
- Introduction of two new state-of-the-art custody blocks in Perry Barr and Oldbury.
- Launched the Commission on Gangs and Violence to steer young people away from a life of crime and towards a better life.
- Appointed a new Chief Constable of West Midlands Police.
- Investment to halve the waiting times for counselling services for the victims of rape and domestic abuse.
- Introduction of regional taskforce to tackle FGM.
- Set up a hearing to find out what caused the crippling 24-hour delays on the M6 in February 2016. The West Midlands Combined Authority has taken on some of the suggestions.
- Employed the most diverse OPCC office in the country, with more than a third of staff from BME backgrounds.
- Led a national debate on police funding.

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## **Foreword by Police and Crime Commissioner David Jamieson**

It has been a hugely productive year, one where real achievements have been made.

It was the year in which I had to make my most important decision as PCC: who next to lead our force? I selected Dave Thompson, a man of exceptional quality who is bringing real change to West Midlands Police and transforming it into a modern service with traditional values.

As well as a strong new Chief Constable, we also have two brand new state-of-the-art custody blocks, a ground-breaking new Commission on Gangs and Violence that steers people away from a life of crime and have achieved a nationwide ban on the sale of so-called zombie knives.

I am also extremely proud of this office's work in organising a public hearing into the crippling 24-hour delays on the M6 earlier this year – resulting in practical and positive new ways of working.

My office is also the most diverse OPCC in the country, with a third of staff from BME backgrounds, meaning my staff truly reflect the communities they serve.

However, with every achievement comes a challenge, and 2015/16 was not without its difficulties.

We are still facing the biggest budgets cuts of any force in the country from central government and, as a result, tough choices have had to be made.

For example, there was the difficult decision of closing some police stations. In an ideal world, no police station would shut but, when faced with these massive budget pressures, tough calls have to be made. I went for people over buildings and accepted the Chief Constable's proposals to shut the lesser-used stations in return for saving the much-loved and needed PCSOs from redundancy – something I will continue to do throughout 2016/17.

So what else does the future hold?

Without a doubt, my main priorities are driving down crime and protecting neighbourhood policing and I intend to do this by increasing recruitment to 1,000 new officers. This is on top of the 450 extra officers I have already secured and who should all be in place by next April.

I am also looking to make the most of technology and use the latest devices to make sure we are all working as effectively and efficiently as possible. From police officers, to office staff and employees here in the Office of the PCC, tech such as electronic tablets and body-worn cameras cut through paperwork in one fell swoop and ensure everything is quicker, cleaner and more modern.

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This brings me on to another plan: the introduction of cadets and more than 200 apprentices. I intend to build on our successes involving young people in 2015/16 and connect with the next generation like never before. The cadets scheme will be an innovative way to involve young people with the force and I want to introduce groups across the patch, especially in areas and communities I feel are so often overlooked. I want to see young people from all backgrounds, all races, all religions getting involved and working alongside the police in a new way. I hope it will go some way to creating a police force that more accurately reflects the communities it serves. I will also aim to train more than 200 apprentices to work for West Midlands Police using the funds from the national Apprenticeship Levy.

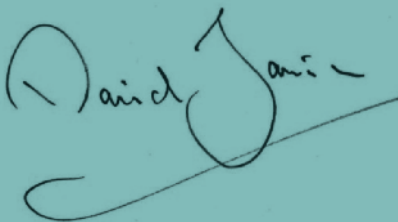
And finally, to the most important people of all: the victims of crime.

The needs and rights of victims are paramount and I will continue to invest time, money and expertise into supporting them. My ground-breaking Victims Commission will continue, where experts from the community and voluntary sector advise me on the best routes to take and the best projects to fund in making sure victims are supported. Community groups that have been victims of crime can also apply for specialist funding taken from the criminals themselves and the Restorative Justice campaign continues to be a success.

Looking back at this report makes me realise the outstanding achievements we have all made together this past year and we will now build on this to make the West Midlands even stronger and even safer in 2016/17.

I'd like to particularly thank my board, the office, the custody visitors and other key stakeholders for their incredible efforts in 2015/16.

Thank you for reading, I hope you enjoy the report.

A handwritten signature in black ink that reads "David Jamieson". The signature is written in a cursive style with a long, sweeping underline.

**David Jamieson**  
West Midlands Police and Crime Commissioner

## **The Commissioner's Police and Crime Plan**

The PCC's Police and Crime Plan is the most important document of the year, setting out the Commissioner's policing priorities and how he will hold the Chief Constable to account.

The last plan was launched in March 2015 and the Commissioner is now in the process of launching a new one following an extensive consultation with the public. The law requires every PCC to produce a plan revealing exactly how the region's policing will be provided, the Commissioner's main objectives and particular areas of focus for the force.

The last plan included these main objectives from the Commissioner:

- Reduce crime and tackle gang-related behaviour. We will particularly focus on reducing violent crime.
- Continue to lead the way on stop and search, making sure it is proportionately and effectively used.
- Continue to be an accountable force, and will seek to maintain its place as the most accurate recorders of crime in the country.
- Improve victims' services by the introduction of the country's first Victims' Commission.
- Continue to improve links with the health service and local authorities to improve the policing of people with mental health-related issues.
- Focus on improving the safety of the region's transport.
- Focus on keeping traffic on our roads moving safely, which will drive down the number of deaths on our roads and improve our economic output.
- Support economic development by tackling the crimes that puts off inward investment and make sure that West Midlands Police is a responsible living wage employer, which procures locally whenever possible.
- Reduce re-offending rates by working with employers to get people into work rather than committing crimes and creating more victims.
- Prevent and detect previously hidden crimes like domestic abuse, hate crime and child sexual exploitation.
- Respond to the challenges of austerity by protecting valued services, while also meeting the new needs and expectations that the public have on a 21st century police force.
- Continue to play our role in responding to local and national threats, including terrorism and cyber-crime.

The performance of West Midlands Police is both delivered and measured against these objectives.

The next plan is due in the autumn. A public consultation was launched on June 6 of this year and ran until July 29. Members of the public and businesses were able to take part in a survey detailing what they would like to see focused on in the coming months. There were nearly 1,000 responses in total.

West Midlands Police and Crime Commissioner David Jamieson said: "The plan is a comprehensive document that sets out our key priorities of tackling crime and keeping people safe.

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"I also use the plan to hold the Chief Constable to account to deliver on our promises. The 2015/16 plans included economic development as a key priority and made sure the police prioritised reducing crimes that put off inward investment and ultimately cost jobs and reduce the prosperity of our region.

"Keeping our roads moving safely and reducing the number of victims was another key area. One way in which we delivered this was by holding a public hearing into the crippling 24-hour delay that hit the M6 earlier this year and cost millions.

"We also increased the number of officers working in public protection from 300 to 800 to make sure that crimes like child sexual exploitation do not stay hidden.

"The next plan is now being worked on and the people of the West Midlands were given the chance to have their say on what really matters to them. I have listened to their words and the new Police and Crime Plan 2016/17 will reflect that."



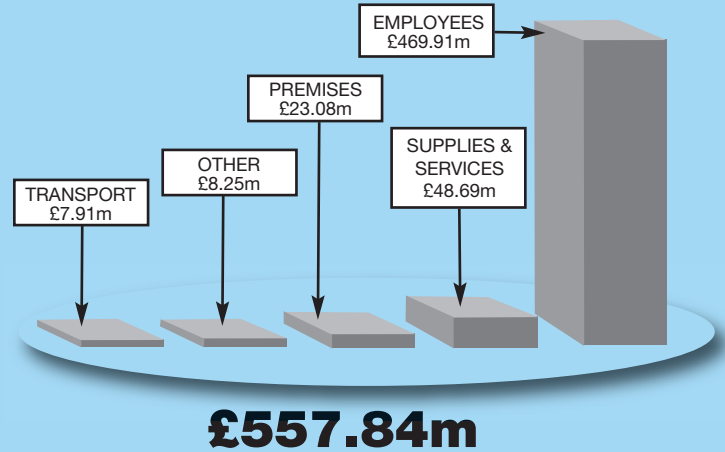
# FINANCES 2015-2016

The tables below show how the net budget of the West Midlands Police and Crime Commissioner (£523.57m) is funded from Central Government, business ratepayers and the precept on council taxpayers. This is compared with the previous year (£543.56m) with the main changes shown separately below.

## How the money is spent

## Revenue Expenditure Budget 2015-16

|  | 2015-16<br>£m | 2014-15<br>£m |
|--|---------------|---------------|
| Employees  | 469.91        | 469.76        |
| Premises   | 23.08         | 22.67         |
| Transport  | 7.91          | 7.83          |
| Supplies & services                              | 48.69         | 45.24         |
| Agency expenses                                  | 4.44          | 4.36          |
| Capital financing                                | 3.81          | 3.81          |
| <b>Gross expenditure</b>                         | <b>557.84</b> | <b>553.67</b> |
| Income   | -27.30        | -24.53        |
| <b>Police force net expenditure</b>              | <b>530.54</b> | <b>529.14</b> |
| Innovation partnering                            | 0.00          | 10.00         |
| Invest to save                                   | 0.00          | 5.00          |
| Office for the Police and Crime Commissioner     | 1.97          | 2.31          |
| CSF Grant expenditure                            | 6.97          | 6.97          |
| Restorative Justice & Victim Support Expenditure | 2.97          | 1.43          |
| Restorative Justice & Victim Support Income      | -2.97         | -1.43         |
| <b>Total net expenditure</b>                     | <b>539.48</b> | <b>553.42</b> |
| Use of reserves                                  | -15.83        | -9.86         |
| <b>Net budget requirement</b>                    | <b>523.65</b> | <b>543.56</b> |



## Where the money comes from

## How spending has changed

|  | 2015-16<br>£m | 2014-15<br>£m |
|--|---------------|---------------|
| Net budget requirement                     | 523.65        | 543.56        |
| Less:                                      |               |               |
| Police grant                               | -252.26       | -268.71       |
| Revenue support grant & non domestic rates | -181.32       | -188.21       |
| Council tax support grant                  | -19.02        | -19.03        |
| <b>Gross Precept</b>                       | <b>70.97</b>  | <b>67.61</b>  |
| Collection Fund Surplus                    | -0.82         | -0.29         |
| <b>Council tax requirement</b>             | <b>70.23</b>  | <b>67.32</b>  |
| Resident population                        | 2,783,500     | 2,762,700     |

|   | £m            |
|---|---------------|
| <b>2014-15 net expenditure</b>              | <b>553.42</b> |
| <b>Add:</b>                                 |               |
| Pay awards and new recruits                 | 12.20         |
| Innovation partnership costs                | 9.71          |
| Pension and other costs                     | 3.10          |
| <b>Less:</b>                                |               |
| Reserves of one-off allocations             | -15.00        |
| Police, PCSO and Staff leavers              | -10.79        |
| Accenture partnership savings               | -5.00         |
| Savings from internal budget review process | -4.00         |
| Effects of workforce mix and vacant posts   | -2.82         |
| Birmingham Estate savings                   | -1.00         |
| Office of the Police and Crime Commissioner | -0.34         |
| <b>2015-16 Net Expenditure</b>              | <b>539.48</b> |

## What you will pay for policing in West Midlands in 2015-16

## Spend on policing per head of population in 2015-16

| COUNCIL TAX BAND | COST    |
|------------------|---------|
| A                | £71.03  |
| B                | £82.87  |
| C                | £94.71  |
| D                | £106.55 |
| E                | £130.23 |
| F                | £153.91 |
| G                | £177.58 |
| H                | £213.10 |

Yearly amount per property

|  |        |
|--|--------|
| Council tax                                | £25.23 |
| Police grant                               | £90.63 |
| Revenue support grant & non domestic rates | £65.14 |
| Council tax support grant                  | £6.84  |

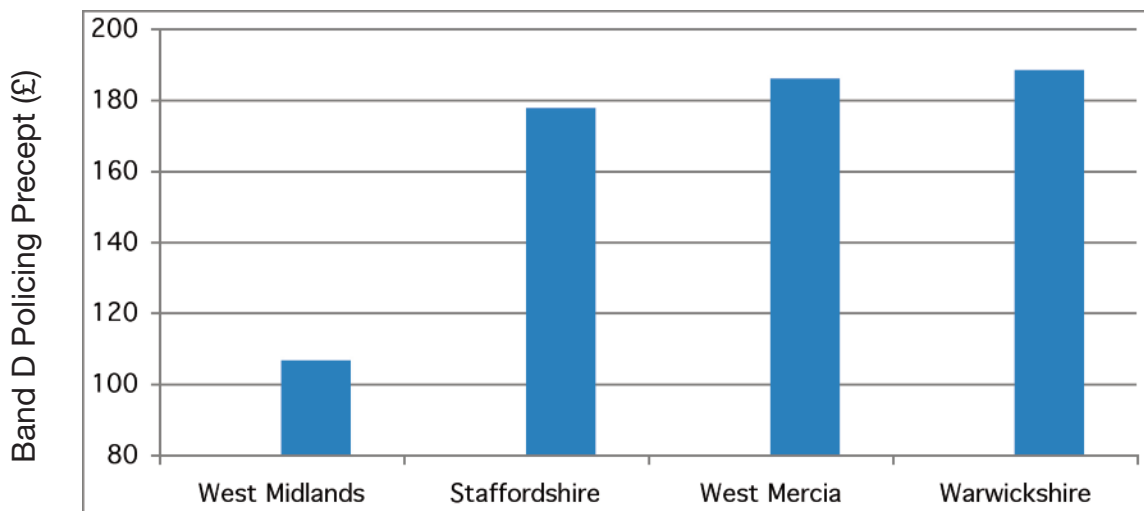
Equivalent to an average cost per person of **£187.83**

Any queries should be addressed to:  
The Chief Finance Officer, West Midlands Office for Policing and Crime, Lloyd House,  
Colmore Circus Queensway, Birmingham B4 6NQ

Tel: 0121 626 6060  
Email: [wmpcc@west-midlands.pnn.police.uk](mailto:wmpcc@west-midlands.pnn.police.uk)  
[www.westmidlands-pcc.gov.uk](http://www.westmidlands-pcc.gov.uk) @WestMidsPCC



## Policing Precepts 2015-16



The West Midlands is taking the second lowest contribution from local tax payers in the country and significantly lower than the other neighbouring forces in the region.

## Police and Crime Commissioner David Jamieson is campaigning hard to get a fairer funding deal for West Midlands Police.



Police and Crime Commissioner David Jamieson and his deputy Yvonne Mosquito

We are hit doubly hard because the West Midlands is taking the second lowest contribution from local tax payers in the country. That means we are more reliant on Central Government funding, and so a flat rate cut to the central grant hurts us more than places with higher precepts. While

Central Government provides 86% of the West Midlands Police budget, for some forces this is as low as 49%. For example, cuts in government funding mean Surrey Police's budget will fall by just 12%, but West Midlands Police will lose 22%. Given that our crime rates are higher, with more serious threats to the community, this simply isn't fair.

The West Midlands' position is worsened by the government's unfair decision not to give us the full amount of funding that their own formula says we need.

This year, West Midlands Police will receive £43 million less than their formula says we require. Police and Crime Commissioner David Jamieson is campaigning to get a fairer funding deal for the West Midlands.

**Even after the 1.99% increase on the precept the West Midlands will be taking the second lowest contribution from local tax payers in the country. The 1.99% increase, coupled with careful use of the reserves, means that the recruitment of 450 police officers will continue.**

### About your Police and Crime Commissioner

The West Midlands Police and Crime Commissioner (PCC) is responsible for holding the police to account on behalf of all the people in our area. PCC David Jamieson is not the Chief Constable or 'Top Cop'.

He does not have a right to interfere with the operational independence of the police.

He has three main roles, which are to:

- set policing priorities in a Police and Crime Plan
- set the budget for West Midlands Police, including the part of Council Tax that goes to policing
- hold the Chief Constable to account (including appointing and, if necessary, dismissing the Chief Constable)

### 10 achievements of your Police and Crime Commissioner:

- Recruiting 450 new police officers to the force
- Established the country's first Victims Commission to make sure victims get the best support possible
- Led the way on accountability by publishing all of the Force's data on stop and search
- Supported the installation of 'knife bins' to get hundreds of dangerous weapons off the streets
- Cut his own office running costs by 14.7%
- Led the fight for Fairer Funding for West Midlands Police
- Introduced a new approach to supporting people with mental health needs - they are now much less likely to end up in police cells or hospital
- Invested in a new partnership with the NHS to reduce violent crime
- More than doubled the number of officers working on crimes like domestic violence, child abuse and human trafficking
- Agreed a plan for investment in new technology to make the force more effective and efficient

For more news from your Police and Crime Commissioner and to sign up for regular newsletters visit

[www.westmidlands-pcc.gov.uk](http://www.westmidlands-pcc.gov.uk)



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## Social Media and Website Engagement

Staying in touch with members of the public and key partners is a top priority for the Office of the PCC. As well as the official website, the PCC has a strong presence on both Twitter and Facebook and is in the process of launching a Snapchat account to engage with young people. It is vital that the PCC is contactable and important news from the office is accessible across a variety of platforms. The office's social media activity is part of the Commissioner's duty to consult, giving people notice of, and allowing them to comment on, any decisions that may affect them. This is our online year 2015/16:

### Twitter

2015/16 has been the most successful year to date for the official @WestMidsPCC account, which now has nearly 8,000 followers. The year started off with relatively modest figures: 42 tweets posted a month, a four-weekly reach of 37,000 people and 125 new followers. However, at the close of the 12-month period, we were posting 115 tweets a month, picking up 185 new followers and our reach was 174,000 people over four weeks.

The @WestMidsPCC year at a glance:

- Tweets: 978
- Impressions: 1,201,700
- Mentions: 3,990
- New followers: 2,115

Our enhanced Twitter engagement has resulted in schools visits and meetings between the Commissioner and members of the public.

### Facebook

To date, our Facebook page has received more than 930 likes. Our most popular post was the launch of the M6 public hearing, which was seen by 2,667 people.

Our organic reach is usually around the 1,500-mark. However, following our paid-for adverts before the election, this rose to 58,598 people.

The office has really upped its Facebook output over the past year to engage more with the public – there are more posts than ever before, almost always supported by pictures, videos or audio – and it is showing in our official page rating: we have gone from a one-star page to a three-star and our response rate is now 100%, meaning we respond to user comments and messages usually within seven minutes.

### Website

In the past year, 46,563 people have used the official West Midlands PCC website for a total of 66,924 sessions. There has been a total of 184,631 page views, with users staying on the site for an average of two minute and nine seconds. This enhanced contact with the public allows the office to understand and improve what really matters to the people. It also allows the public to have their say on services and decisions and shape the region they live in.



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## **Correspondence with the office**

As well as the hundreds of thousands of people the office connects with on social media, there were more than 6,000 direct correspondence with the OPCC via the more traditional methods of phone calls and letters.

In total, there were 5,751 incoming calls to the main 0121 626 6060 telephone number in 2015/16.

There were also 901 letters and emails.

The Commissioner encourages anyone with an issue concerning policing or crime to get in touch and casework for his Business Support Team has included requests for funding, anti-social behaviour issues, complaints regarding West Midlands Police and Freedom of Information requests. Other reasons for contact have included mental health issues, general advice, event invitations and information about placements, work experience or careers within the office.

Members of the public can contact the office by calling 0121 626 6060, emailing [wmpcc@west-midlands.pnn.police.uk](mailto:wmpcc@west-midlands.pnn.police.uk), writing to Office of the West Midlands Police and Crime Commissioner, Aqua House, Lionel Street, Birmingham, B3 1AQ or via the [www.westmidlands-pcc.gov.uk](http://www.westmidlands-pcc.gov.uk) website. This is as well as contact via Twitter and Facebook.

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## Custody Visitors

There are now more than 100 custody visitors in the West Midlands, giving up their free time to ensure those held in police cells are treated appropriately.

There is a team for each LPU and the volunteers spend hours independently reviewing custody safeguarding for both detainees and staff.

Custody visitors talked to 2,534 detainees in total in 2015/16 and spent more than 440 hours reviewing facilities. This compares to 1,910 detainees in 2014/15 and more than 373 hours.

Here is their full year for 2015/16:

| Team                        | Visit Target | Number of Visits | Detainees Present | Detainees Unavailable | Detainees Refused | Detainees Seen | % Seen |
|-----------------------------|--------------|------------------|-------------------|-----------------------|-------------------|----------------|--------|
| Birmingham West and Central | 52           | 49               | 583               | 99                    | 37                | 447            | 92%    |
| Walsall                     | 52           | 39               | 321               | 66                    | 56                | 199            | 78%    |
| Birmingham South            | 52           | 67               | 501               | 111                   | 51                | 339            | 87%    |
| Dudley                      | 52           | 59               | 255               | 79                    | 19                | 157            | 89%    |
| Solihull                    | 52           | 49               | 196               | 51                    | 34                | 111            | 77%    |
| Coventry                    | 52           | 50               | 374               | 111                   | 53                | 210            | 80%    |
| Birmingham East             | 52           | 75               | 524               | 153                   | 46                | 325            | 88%    |
| Sandwell                    | 52           | 30               | 312               | 52                    | 35                | 225            | 87%    |
| Birmingham North            | 52           | 58               | 294               | 70                    | 37                | 187            | 83%    |
| Wolverhampton               | 52           | 51               | 543               | 113                   | 96                | 334            | 78%    |

*Reasons for detainees not being offered a visit include the detainee being in interview, being in consultation with their solicitor advised not to see the detainee because of health and safety reasons.*

| Duration    | Visits |
|-------------|--------|
| 0 - 5 min   | 356    |
| 6 - 10 min  | 98     |
| 11 - 15 min | 38     |
| 16 - 20 min | 18     |
| 21 - 25 min | 2      |
| 26 - 30 min | 1      |
| 61 min +    | 16     |

| Time/Day    | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Sunday |
|-------------|--------|---------|-----------|----------|--------|----------|--------|
| 0000 - 0859 | 1%     | 0%      | 1%        | 0%       | 0%     | 0%       | 0%     |
| 0900 - 1159 | 2%     | 3%      | 3%        | 4%       | 2%     | 2%       | 2%     |
| 1200 - 1459 | 2%     | 3%      | 3%        | 2%       | 2%     | 3%       | 2%     |
| 1500 - 1759 | 5%     | 4%      | 4%        | 4%       | 4%     | 1%       | 3%     |
| 1800 - 2059 | 9%     | 9%      | 7%        | 7%       | 4%     | 1%       | 1%     |
| 2100 - 2359 | 0%     | 0%      | 0%        | 0%       | 0%     | 0%       | 0%     |

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## Performance

The performance of West Midlands Police is measured against the Commissioner's objectives in his Police and Crime Plan.

The Office for National Statistics also provides annual performance statistics the force can be measured against.

Overall in 2015/16, there was a five per cent increase in recorded crime in the West Midlands. This compares to nine per cent nationally.

*Recorded crime percentage increase year ending March 2015 compared to March 2016*

| England & Wales | West Midlands | West Mercia | Warwickshire | Staffordshire |
|-----------------|---------------|-------------|--------------|---------------|
| 9%              | 5%            | 20%         | 16%          | 12%           |

The total performance indicators for West Midlands Police 2015/16 are as follows:

| Milestones                                 | Last year | This year | Difference | Milestone                   | Performance |
|--|-----------|-----------|------------|-----------------------------|-------------|
| Reduce burglary dwelling                   | 11,419    | 11,960    | 541        | -                           | 4.8%        |
| Reduce public placed violence with injury  | 10,798    | 11,962    | 1,164      | -                           | 10.8%       |
| Reduce robbery                             | 4,883     | 4,911     | 28         | -                           | 0.6%        |
| Deliverables                               | Last year | This year | Difference | Milestone                   | Performance |
| Reduce Total Recorded Crime                | 176,339   | 185,396   | 9,057      | -                           | 5.2%        |
| Reduce business crime                      | 38,444    | 38,103    | -341       | -                           | -0.8%       |
|  |           |           |            | Performance (top two tiers) | Performance |
| Public have confidence in police           |           |           |            | 60.5%                       | 83.6%       |
| Customer satisfaction with service - crime |           |           |            | 66.1%                       | 82.4%       |
| Customer satisfaction with service - ASB   |           |           |            | 60.8%                       | 79.0%       |

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As stated, the force is also measured against the Commissioner's Police and Crime Plan objectives. For 2015/16, they were as follows:

## **Reduce crime and tackle gang-related behaviour**

Her Majesty's Inspector of Constabulary (HMIC)'s PEEL report praised West Midlands Police's 'strong commitment' to reducing crime and anti-social behaviour, which includes a more preventative style of policing. There was an eight per cent reduction in anti-social behaviour in the 12 months up to June 30, 2015 and there were fewer incidents than the national average (23.7 incidents of anti-social behaviour per 1,000 population in the West Midlands compared to 32.9 for England and Wales). The inspection found there was a strong visible police presence in communities and successful work with partners to carry out enforcement and use civil orders. Standards of investigations, managing serious offenders and tackling organised crime gangs were also highlighted as good by inspectors. When it comes to tackling gang-related behaviour, the Commission for Gangs and Violence was also set up in 2016. It brings together representatives from across the community, public and voluntary sectors to identify root causes and solutions to the issues surrounding violence and gang culture in Birmingham.

## **Continue to lead the way on Stop and Search**

In the past two years, the number of Stop and Searches carried out in the West Midlands has fallen from 64,000 to 14,500 due to the retraining of officers, introduction of more efficient recording processes and educational workshops in schools. However, the number of positive outcomes has actually risen from just under four per cent to 23 per cent.

## **Continue to be an accountable force**

Public confidence with West Midlands Police has increased this past year from 81.8 per cent to 83.6 per cent. In the national Crime Recording Action Plan, developed by Chief Constable Jeff Farrar, ACPO Lead for Crime Statistics, the force was also cited as one of best practice for: Victim Focus - audit for sexual offences and rape crimes; Training - knowledge of staff for crime recording processes; Process & Systems - crime recording audits; Systems & Processes - crime recording practices i.e. the Crime Services Team. Within the last 12 months, WMP has recorded more than 2.3 million contacts through its three main channels of 999, 101 and public contact offices. The PCC's Strategic Policing and Crime Board meetings are also webcast, allowing the public to see how it holds the force to account first-hand.

## **Improve victims' services**

In 2015/16, the Commissioner approved grants for victims totalling £1,289,105. This money went to a diverse range of services aimed at victims, including Barnardo's, BRAKE and Sandwell Women's Aid. The Commissioner also has his ground-breaking Victims Commission, which is an expert advisory group of representatives from the voluntary and community sector who recommend support services and best practice. The Restorative Justice scheme - where offenders and victims meet face-to-face to discuss what happened and offenders can offer an apology - is also going from strength to strength, with the Commissioner funding seven RJ projects in the region costing £305,466.

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## Focus on improving the safety of the region's transport

Latest performance data shows an overall five per cent reduction in total recorded crime across all public transport, with a four per cent reduction on buses and a seven per cent reduction on the rail network.

| Measure                | YTD 14/15 | YTD 15/16 | Percentage Change YTD (Apr-Jan) | Trend    | Prev. % Change (Apr - Dec) |
|------------------------|-----------|-----------|---------------------------------|----------|----------------------------|
| Total Public Transport | 5181      | 4909      | -5%                             | Reducing | -4%                        |
| Total Bus Crime        | 2407      | 2317      | -4%                             | Reducing | -3%                        |
| Total Rail Crime       | 2774      | 2592      | -7%                             | Reducing | -5%                        |

There have also been three major safety projects on the network: Project Empower, which travels around schools dealing with the issue of unwanted sexual attention on public transport; Operation Villis to stop people throwing of stones at buses; and Operation Snow which covered the 2015 Birmingham Christmas Market period and saw a 16 per cent reduction in offences on the public transport network.

## Keep traffic moving on the roads safely

Following months of hard work, the Commissioner has supported the introduction of new average speed cameras on eight blackspot routes in Birmingham and Solihull. Central Motorway Policing Group has also taken part in a number of high-profile operations targeting criminals who use the roads. Those operations are as follows: **Organised Crime**, CMPG provided a pro-active response with regards to the supply of drugs and money laundering, with more than 60 separate operations leading to the arrest of individuals and the recovery of drugs to a value in excess of £4million; **Automatic Number Plate Recognition**, numerous individuals arrested for local, force, regional and national crime utilising ANPR in a proactive manner. These individuals were arrested for a multitude of serious offences such as kidnap, sexual assault, domestic violence, business crime, as well as cross-border vehicle crime; **Immigration**, the region continues to see an influx of foreign nationals/illegal immigrants being dropped off/stopped across the force area. Almost 250 illegal immigrants have been arrested/detained during a number of incidents; **Child Sexual Exploitation**, CMPG has taken ownership of the Regional CSE vehicle hotlist and has undertaken numerous tasking requests regarding CSE, leading to valuable intelligence being obtained and the safeguarding of a number of young girls. Additional training has been provided to enhance officers' ability to tackle this issue; **Car Cruising**, CMPG have now taken the lead in co-ordinating a regional response (Op Hercules) to car cruising. Two operations have already occurred within the West Midlands, resulting in drivers being prosecuted for a variety of traffic offences and disruption of their illegal activity.

## **Support economic development by tackling the crimes that put off inward investment**

West Midlands Police and West Midlands Police and Crime Commissioner have been working to prevent crimes that put off inward investment and affect businesses. Business crime in general is down slightly from 38,444 to 38,103. The breakdown of individual offence types follows a steady pattern, with thefts from shops and stalls contributing 49 per cent; burglary 12 per cent and bilking 11 per cent. Tools in the fight against business crime include the Facewatch app, which can be downloaded for free to smartphones and tablets and allows users – mainly shopkeepers, traders and other such businesses – to search for suspects they believe are operating in their area and view their images. There have been more than 6,000 images of suspects uploaded to the app in the West Midlands during the two years it has been used by the police in the region. More than 1,000 businesses are now using it.

## **Reduce reoffending rates by working with employers**

A multi-million pound investment in Offender Management by West Midlands Police over recent years has seen re-offending rates driven down to new lows while the number of officers dedicated to preventing criminals committing more crime has tripled. The West Midlands is now one of the top performing areas for helping criminals break their cycle of offending and getting them to turn over a new leaf and back into work. The OPCC runs a scheme that offers employment to ex-offenders, with one of the areas it focuses on being the construction industry.

## **Prevent and detect previously hidden crimes**

The independent HMIC said West Midlands Police provides a good service to vulnerable victims, with its Public Protection Unit increased in size from 300 to more than 800 officers. The HMIC also found that West Midlands Police is leading the way in the fight against forced marriages, honour-based violence and Female Genital Mutilation. The watchdog found that the force was one of only three across the entire country that were 'prepared' in all areas of protecting people from harm from these "often hidden and under-reported crimes". Leadership, offender management and victim care were just some of the areas scrutinised by the independent body, which spoke to survivors, questioned staff and analysed policies. The in-depth report also identified the region as having the highest number of cases outside London – no surprise given the size and diverse make-up of the local population.

## **Respond to the challenges of austerity by protecting valued services and providing a force the public expects**

Her Majesty's Inspector of Constabulary (HMIC) rated West Midlands Police as 'Good' overall in its PEEL report. It also described the force's WMP2020 modernisation programme as 'ambitious and far-reaching' and said this particular project was 'outstanding'. While making their assessments, inspectors also highlighted the fact West Midlands Police is facing harder cuts compared to the rest of England and Wales.



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## **Continue to play a role in responding to local and national threats such as terrorism and cyber crime**

West Midlands Police hosts a Counter Terrorism Unit and continues to work closely with local authorities and the community to address the threat from violent extremism. These partnerships support safeguarding work, identifying and protecting those in danger of drifting into violent extremism. West Midlands Police believes counter-terrorism policing should remain part of local forces and not detached to form part of a national organisation. In terms of cyber crime, the Commissioner teamed up with Risc Associates to run a scheme that supported the victims of business crime, including cyber crime, and improved their security. Cyber crime was also the theme of this year's Annual Business Summit.

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## **WMP 2020**

WMP2020 is about ushering in a new era of policing and sets out how the force will look, feel and operate by 2020. It is the blueprint for how policing will be provided in the West Midlands as we move forward.

It was launched on March 17, 2015, and comprises four main themes: designed to listen and reassure; geared to prevent harm; prepared to respond at pace; and ready to learn and adapt. It is the way in which policing will be provided in the West Midlands.

So, more than a year on, what stage is WMP2020 at now?

Around 6,000 officers now have mobile electronic devices to help them work whenever and wherever they may be. A successful pilot took place involving 300 devices and there was a 92 per cent positive feedback rate, with officers happy at the efficiency and speed they bring to their day-to-day duties.

Other key developments include the completion of a successful body-worn camera pilot, which will eventually be rolled out across the force and not only record vital evidence but also help protect the police and public.

A more modern way of working is already possible thanks to the new state-of-the-art custody suites in Perry Barr and Oldbury and the main force headquarters, Lloyd House is also progressing well with its revamp.

Another WMP2020 milestone this year was the Chief Constable's 2020Live roadshows. Four events were held around the West Midlands open to all police staff to find out more about the modernisation programme. The Office of the Police and Crime Commissioner manned a stall at each of the roadshows and interacted with thousands of staff about the work of the PCC and what the future has in store.

**PCC David Jamieson** said: "Over the next five years we will be working hard to introduce new technology that will enable officers to work more effectively in serving the public.

"We are doing all we can to ensure we can deliver what the public needs, desires and deserves via WMP2020."

## **Strategic Policing and Crime Board**

Police and Crime Commissioner David Jamieson unveiled a new top team in 2016 to help him hold the Chief Constable and West Midlands Police to account.

The Commissioner appointed two new Assistant Police and Crime Commissioners – in place of the former Deputy Police and Crime Commissioner - and eight Strategic Policing and Crime Board members.

The Commissioner's new board represents the diversity and different areas of the region with representatives from the Black Country, Birmingham, Coventry and Solihull.

Mr Jamieson has also made the board more youthful, reflecting the fact the West Midlands is one of the youngest regions in Europe, with the introduction of 24-year-olds Ashley Bertie as Assistant PCC and Councillor Liam Preece as board member.

In total, there are six new board members, including former Secretary of State for Defence Rt Hon Bob Ainsworth and Dr Sarah Marwick, who will bring expertise from the health service.

Four board members were re-appointed, including Assistant PCC Councillor Judy Foster and former senior police officer Dr Cath Hannon.

**West Midlands Police and Crime Commissioner David Jamieson** said: "This is a heavyweight board, with a mix of experience and youth that is also representative of the West Midlands' diverse communities.

"It is a real boost for me that I have been able to attract such a high-quality team. They will greatly help me in holding West Midlands Police to account.

"I am extremely happy to be bringing in a big-hitter like Bob Ainsworth onto the board. He was an excellent Coventry MP who always stood up for his constituents but also has a wealth of experience at the very highest levels of government and brought in crucial initiatives such as the European Arrest Warrant.

"I have made a particular point as Commissioner of standing up for young people. Younger people are both more likely to be victims of crime and sadly more likely to be perpetrators: that is why I am proud to be appointing two people under 25 – Ashley Bertie and Liam Preece – to bring in fresh perspectives and represent their peers.

"Ashley has previously led from within my office on Stop and Search and helped bring about big reductions in disproportionality and improve confidence in the practice. I am looking forward to Ashley bringing that same determination and fresh perspective that he brought to Stop and Search to other areas of work to drive improvements and increase confidence across a wide area of issues."

**Assistant Police and Crime Commissioner Ashley Bertie** said: "I am passionate about the West Midlands being a safer place and helping West Midlands Police build trust and confidence in the force.

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“In my previous role I worked closely with West Midlands Police to bring about improvements in the use of Stop and Search and in particular to drive down disproportionality, I will apply the same drive to my work as Assistant Police and Crime Commissioner.

“The West Midlands is one of the youngest regions in Europe and the Commissioner needs strong voices in his top team that reflect that and are in touch with the concerns and aspirations of younger people.”

Assistant Police and Crime Commissioners and Strategic Policing and Crime Board members will be on 12-month contracts.

The new board represents a cost saving on the previous one as the Commissioner will no longer have a Deputy Commissioner earning £65,000 per year (£81,000 pro-rata for four days a week work).

The interviews for the board were observed by a member of the Police and Crime Panel to ensure it was a fair and open process.

The full board is as follows:

- Assistant Police and Crime Commissioner Ashley Bertie
- Assistant Police and Crime Commissioner Councillor Judy Foster
- Board member Rt Hon Bob Ainsworth
- Board member Brendan Connor
- Board member Dr Cath Hannon
- Board member Ernie Hendricks
- Board member Gurinder Josan
- Board member Dr Sarah Marwick
- Board member Councillor Liam Preece
- Board member Waheed Saleem



The meetings currently take place from 10am until midday in Committee Room 6, Birmingham Council House, Victoria Square, Birmingham, B1 1BB.

All of the agendas, decisions and information about the board, which not only helps the PCC hold the Chief Constable to account but also monitors the performance of the force, are available here <http://www.westmidlands-pcc.gov.uk/strategic-policing-and-crime-board/spcb-dates-of-meetings-and-reports>

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## Campaigns

### Zombie Knives

After months of campaigning, West Midlands Police and Crime Commissioner David Jamieson won his battle against the sale of so-called 'zombie knives'. The Commissioner started calling for a total ban during the summer of 2015 and then Home Secretary Theresa May decided to act. Laws have now been passed to prohibit their sale and importation.

During his campaign, the Commissioner met with both Home Office Minister Karen Bradley MP and Shadow Policing Minister Jack Dromey MP in Westminster, pointing out the dangers of 'zombie knives' and their growing prevalence on the streets. He also wrote to Amazon UK CEO Chris North, which resulted in security being tightened on the website. Questions were also tabled in Parliament by local West Midlands MP Ian Austin in February 2016.

**West Midlands Police and Crime Commissioner David Jamieson** said: "Zombie knives have no practical usage whatsoever and are being increasingly used by criminal gangs on the streets. With names like Head Splitter and Death Dagger, no sensible person wants to see them in general circulation and I am delighted that, after months of hard work, we finally saw these gruesome weapons banned.

"The Office of the West Midlands Police and Crime Commissioner achieved something great here. I made a proactive decision to act before this became a widespread problem and I'm thankful my concerns have been heard by top-level government."

The brutal blades can be up to 2ft long, have several serrated edges and names such as Apocalypse Head Decapitator.

Theresa May MP said at the time: "There can be no legitimate reason for anybody to need one of these."

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## **Stop and Search**

Work to improve the use of Stop and Search continued throughout the year, spearheaded by the Office of the Police and Crime Commissioner – and in particular new Assistant PCC, Ashley Bertie.

The latest development is a new Stop and Search schools workshop that is being rolled out to more than 10,000 youngsters across the West Midlands.

Entitled Behind the Headlines, it aims to teach young people about the process of Stop and Search, their rights and the law.



**David Jamieson** said: "Stop and Search is an essential policing tool that we need to build confidence in.

"These workshops break the whole process down for the students: letting them know the law, their rights and all the ins and outs of Stop and Search.

"West Midlands Police and my office have made great strides in improving this process and these workshops are a part of that."

**Assistant PCC Ashley Bertie** said: "This is a great opportunity to target an age group disproportionately affected by Stop and Search.

"It is an essential policing power when used correctly and this workshop is all about educating the students about Stop and Search, explaining their rights and debunking any myths.

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"I've worked hard to improve Stop and Search for the past two years and I'm pleased to see real improvements. I will continue to work hard to build confidence in the work of West Midlands Police."

In the space of two years, the number of Stop and Searches in the West Midlands has fallen from 64,000 to 14,500 thanks to the retraining of officers and a new process cutting down the number of unnecessary searches. However, the number of positive outcomes has actually risen from just four per cent to 23 per cent.

## **M6 Hearing in Public**

Tragically, on February 4, 2016 at 1.50am, there was a fatal collision on the M6 between Junctions five and six.

However, the motorway remained closed for nearly 24 hours afterwards, leaving motorists including pregnant women, hospital patients and funeral-goers stranded; surrounding local roads congested; and the region left counting costs to the economy in the millions.

Businesses came to a standstill as workers and deliveries failed to arrive, hospital appointments were missed and the problems stretched out from the West Midlands and beyond.

In response to widespread public concern, **West Midlands Police and Crime Commissioner David Jamieson** called a hearing in public to examine the multi-agency response in the aftermath of the incident.



Ahead of the meeting, the PCC consulted with the public to hear their concerns and experiences of the day. Hundreds of people responded with reports of missed hospital appointments and lost business. The public consultation helped shaped the Commissioner's approach to the hearing.

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The hearing was not asked to look into the circumstances of the incident which tragically led to the loss of a life nor to apportion blame, but to examine what action could have been taken by all relevant authorities to mitigate the delays more effectively and the level of multi-agency working.

Following the hearing, the PCC released 11 recommendations and a report into the incident. He delivered his findings in person to Andrew Jones MP, Minister at the Department for Transport.

**Mr Jamieson said:** "Delays like we saw on February 4 following the crash cost the economy in the West Midlands millions of pounds, with people and goods not able to get to where were needed. Ultimately those delays cost money, jobs and inconvenienced people. They also potentially impacted on public safety. That is why I called a public hearing and for the first time made Highways England locally answer in public, along with the police and councils."

As a result of the hearing, Andrew Jones MP pledged to talk with the Leader of the Shadow Board of the West Midlands Combined Authority about how the PCC's recommendations can be implemented. This was followed by a letter from Councillor Sleigh, chair of the West Midlands Combined Authority, expressing that the WMCA is willing to take forward or be involved in the implementation of five recommendations.

The Combined Authority has also founded a Network Resilience Group for the West Midlands and, following the hearing, representatives from the Office of the Police and Crime Commissioner and West Midlands Police have been invited to sit on this group.

The West Midlands PCC will also work with the new head of Central Motorway Policing Group to make sure an effective way of working is formed.



## Tackling Hidden Crimes

West Midlands Police and Crime Commissioner David Jamieson has ploughed time, money and resources into tackling hidden crimes in 2015/16.

Mr Jamieson is committed to taking action against those who commit FGM, Child Sexual Exploitation, hate crime and other such offences by bringing the acts out of the shadows and into the spotlight.

He said: "The way to tackle hidden crimes is to bring them out into the open and that is what West Midlands Police is doing.

"My Victims Commission, which is made up of experts from across the voluntary and community sectors, brings its knowledge and experience to set the priorities, ensure the right services are being offered to the right people and build a culture of ownership around victim care.

"We have a good record in the West Midlands of tackling these crimes, but we will continue to do more to support victims and bring perpetrators to justice."

HM Inspectorate of Constabulary (HMIC) also found in an independent report that West Midlands Police is leading the way in the fight against forced marriages, honour-based violence and **Female Genital Mutilation**.

The watchdog found that the force was one of only three across the entire country which were 'prepared' in all areas of protecting people from harm from these "often hidden and under-reported crimes".

Leadership, offender management and victim care were just some of the areas scrutinised by the independent body which spoke to survivors, questioned staff and analysed policies.

The in-depth report also identified the region as having the highest number of cases outside London – no surprise given the size and diverse make-up of the local population.

One of the priorities for the OPCC has been tackling **forced marriage and honour-based abuse**. The PCC has been raising awareness of the issues throughout the year, spending £110,000 for support services for victims, attending several awareness-raising events and backing high-profile campaigns. Most recently, he attended an event held by Coventry Haven and Jeena at Coventry University as a guest speaker on the issue.

When it comes to **hate crime**, the PCC joined forces with the police, Birmingham City Council and local MPs to reiterate the zero-tolerance approach and urge all victims to come forward and report the offences at their local police station or one of the more than 200 3rd Party Hate Crime Reporting Centres in the region.

In the fight against **Child Sexual Exploitation**, the Commissioner funded an innovative project to enlist taxi drivers to help.

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Filmed and produced by LearnPlay Foundation, an interactive DVD will shortly be available to be delivered across the West Midlands via all local authority taxi licensing teams. The interactive DVD is one hour long with lesson notes that aim to educate taxi drivers, make them aware of the possible signs of child sexual exploitation and shows them their responsibility in safeguarding victims.

The DVD is aimed at taxi drivers as they are often in a position to spot the signs of child sexual exploitation.

In a bid to tackle **domestic violence**, the OPCC was one of several public and voluntary groups that joined forces and launched the country's first set of standards for domestic violence and abuse services.

The standards – launched in September - set out for the first time levels of service and support that victims from across the West Midlands should receive and can expect.

In the West Midlands, there are on average 48 cases of domestic violence each day, up from 33 crimes a day three years ago. There were more than 17,000 such crimes a year in the West Midlands. The increase is due to improved recording and increased confidence of victims coming forward. Domestic violence and abuse takes place throughout all neighbourhoods, communities, socio-economic backgrounds and ages.

The standards state that the responsibility to end violence lies with the abuser and state institutions. Combating domestic violence requires a comprehensive and coordinated inter-agency response. Victims do not experience violence in silos and neither should agencies respond in silos.

Minimum standards of service are therefore key to ensuring that victims (both adults and children) are treated with dignity and respect and have services that help them be safe and support them and their children in their recovery from violence. A clear message is now being sent that domestic violence perpetrators are accountable for their behaviour and that victims are never to blame, but work will go on to reform perpetrators of violence.

Domestic abuse does not just refer to violence, but also covers all forms of abuse, including emotional and coercive control.

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## The Workforce

The make-up of the West Midlands OPCC was praised this year for having an above-average proportion of staff from BME backgrounds.

Nationally, less than five per cent of staff in PCC offices fall into the BME category – far less than the general UK workforce figure of 12 per cent.

However, around a third of Mr Jamieson's 26 staff are from BME backgrounds. This is slightly higher than the number of BME residents in the West Midlands, which stands at 29.9 per cent.

David Jamieson said he would now continue his work to improve West Midlands Police's level of BME officers, saying it was vital the force looked like the communities it serves.

He said: "It is important that issues like this are raised and it is only right that publicly-elected figures receive this level of scrutiny.

"It's important that leaders do as they say. I have twice called on West Midlands Police to improve in relation to the number of BME officers it recruits to make sure the force looks like the communities it serves while remaining to only recruit the best people for the job.

"My office looks like the community it serves and each member of staff was recruited via a competitive process because they were the best candidate for the role."

## New Chief Constable

West Midlands Police and Crime Commissioner David Jamieson made one of his most important decisions in 2015/16: the appointment of a new Chief Constable of West Midlands Police.

David Thompson officially took over from Chris Sims in January 2016.

The decision followed a rigorous selection process by the PCC, which began with members of the public contributing towards the job description and concluded with a two-day assessment.

During the assessment, Mr Thompson was questioned by a group of the PCC's Youth Commissioners and a Citizens Panel.

Both the process and appointment were scrutinised by the West Midlands Police and Crime Panel. The process was also described in a report by the independent College of Policing as 'exemplary.'



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**Mr Jamieson** said: "The Chief Constable of West Midlands Police is one of the very top jobs in the country and it was honour to appoint David Thompson.

"He is a man of exceptional quality and experience and got to work straight away ensuring West Midlands Police is a modern force with traditional values.

"This is the most important decision that a Police and Crime Commissioner can make and I was very pleased to appoint such a strong and capable officer to take West Midlands Police forward."

The new Chief Constable said: "It has been an honour to serve as deputy under Chief Constable Chris Sims and I am extremely proud of what we, as a force, have achieved during this time.

"Moving forward I want to reiterate that the command team and I remain fully committed to the WMP2020 programme and while there are many challenges that lie ahead, I am confident we are in a fantastic position to face them head-on.

"This is a truly outstanding force with some truly outstanding people - and there is nowhere else I would rather be serving the public."



## **New Deputy Chief Constable**

There was another major appointment to West Midlands Police this year: new Deputy Chief Constable, Louisa Rolfe.

DCC Rolfe came to the West Midlands following a 25-year career with Avon & Somerset Police, where she rose from Pc to one of the country's most senior female officers.

She will oversee the force's WMP2020 programme and has a wealth of experience in regional organised crime, firearms, dogs and counter terrorism.

She said: "I wasn't particularly looking for a role away from Avon & Somerset but when this opportunity arose it was just too good to overlook.

"It's the best deputy role in UK policing: the scale of the opportunity and challenges are tremendous. I've been so impressed already by the officers and staff I've met.

"The blueprint for the WMP2020 plan is already in place. It includes technology projects like body-worn cameras for officers; police IT enabled smartphones so officers can work on the move and not anchored to stations; and new digital ways the public can contact the force. My job is to ensure these projects succeed, contribute to making people safer, and improve our interaction with the public and partner organisations."

DCC Rolfe is also the National Police Chiefs Council lead for domestic abuse.



*Perry Barr was officially opened by ACC Gareth Cann, Mr Jamieson and WMP's Director of Resources David Wilkin*

## **New Custody Suites**

West Midlands Police and Crime Commissioner David Jamieson officially opened West Midlands Police's two new state-of-the-art custody suites. The Perry Barr facility opened in May 2016 and the Oldbury block in March. The opening of these two buildings represents a significant investment in the force's custody facilities.

They are designed to promote a safer environment for detainees, partners and staff and more effective working practices, which should ultimately release more police officers on to the streets rather than spending time looking after detainees.

**PCC David Jamieson** said: "This is an important investment for policing in the West Midlands and will bring our custody facilities up to date.

"The new custody suites are a significant development that will bring further budget savings. The new blocks will speed up the booking-in process so officers are back out on the streets where the public want to see them.

"The new custody facilities will mean that officers spend more time out on the streets, detainees will be safer and West Midlands Police will save money too.

"I am also proud that as part of the contract, local employment was supported and local apprentices given opportunities."

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The cells have cameras, anti-graffiti surfaces, reflective ceiling domes so occupants can be seen at all times, plus low beds to prevent falls. The buildings have been designed to Home Office standards to keep people safe while in police custody.

There are also accessible cells for disabled occupants and windowed cells for high-risk detainees, who previously had to be monitored by officers sitting in the open doorway of their cell. The corridors are much wider, providing a safer environment for staff and detainees when restraint is necessary.

Modern digital equipment has been incorporated into the new facilities for processing fingerprints and photographs, they also include numerous suspect interview rooms and consultation rooms aimed at reducing the waiting times experienced at existing custody suites. All suspect interview rooms are fitted with state-of-the-art digital interview recording and monitoring facilities.

The modernising custody project is part of the force's WMP2020 organisational change programme.

## **Lloyd House – an update**

The refurbishment of main West Midlands Police headquarters, Lloyd House is now well on the way to completion.

Most floors are already fitted out and, once finished, the building will be a modern and efficient place of work.

West Midlands Police and Crime Commissioner staff are due to make the move to the transformed Birmingham city centre building in late 2016.

The first employees scheduled to move are West Midlands Police's Contact Department, who will transfer over in October.

All employees – more than 1,100 in total - are due to be in Lloyd House by March 2017.

The Birmingham building has been the force's headquarters since 1974 and has undergone a full renovation.

**West Midlands Police and Crime Commissioner David Jamieson** said: "The closure of Lloyd House for refurbishment is an important step for the force. It will also yield large savings due to the consolidation of city centre leasehold premises and enable us to provide a better service to the public."

It is estimated that the new Lloyd House will secure millions of pounds of savings by putting to an end costly leases on four other rented buildings in the city centre.

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## Outstanding Citizens 2015

Acts of courage, selflessness and devotion to others were celebrated at the PCC's Outstanding Citizens Awards 2015.

Local heroes were honoured on the night via three awards, Outstanding Citizen, Outstanding Young Citizen and Outstanding Community Project.



The winner of the Outstanding Citizen Award went to Cedric Lea from Balsall Common. Cedric was instrumental in setting up a unique service that updates residents on local issues and shares villagers' concerns with the local council and police. Although he is now in his 70s and not in the best of health, he tirelessly continues to support his neighbours.

Outstanding Young Citizen went to 17-year-old Chloe McGann from Erdington. Chloe was just 16 when she witnessed the vicious attack and robbery of a fellow passenger when travelling on a bus through Erdington. During the unprovoked and sickening attack by four men who later fled the scene, the victim was knocked unconscious and stopped breathing. Chloe, who as a member of the Young Firefighters Association was fully trained in first aid, stepped forward and immediately commenced first aid, staying with the victim until an ambulance arrived.



Lye-based charity, Apni Zaroorat Community Network (AZCN) scooped the Outstanding Community Project award. The group is based at Valley Road Youth Centre and works to improve the lives of women, young people and their families from all ethnic backgrounds. The female volunteers who run the youth group dedicate much of their free time, encouraging local youngsters to take part in positive activities in a bid to discourage anti-social or criminal behaviour.

**David Jamieson** told the winners: "It is people like you who make our communities safer and happier places to live and work.

"I have personally been overwhelmed by the quality of nominations received this year. There have been many accounts of selfless devotion and acts of bravery.

What shines through is the fact that here in the West Midlands we have a great many kind and good-hearted people who are willing to put themselves out and help their neighbours."



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## Youth Commissioners

The PCC's Youth Commissioners are elected by their peers to represent young people in the West Midlands.

They highlight important issues that affect young people and work to improve them. The Youth Commissioners are:

**Birmingham North:** Alice Marsh

**Birmingham East:** Unaysaah McDowell and Alia Khan

**Birmingham West and Central:** Sherika Silcott and Yusuf Ahmed

**Birmingham South:** Oliver Hughes-White

**Sandwell:** Jardell Miller and Adam Shaikh

**Coventry:** Abi Porter and Aderito Assuncao

**Dudley:** Alex Sproston and Kitursana Jaganathan

**Solihull:** Tom Scully and Chloe Gibbs

**Wolverhampton:** Emma Curran and Elizabeth Williams

**Walsall:** Adam Anwar and Sebastian Kalicun



# Annual Report 2015-16

## Summits

West Midlands Police and Crime Commissioner David Jamieson hosts regular summits to connect with as many people as possible on key issues.

The summits, which cover a variety of topics, bring together members of the public and industry experts to share opinions, concerns, solutions and best practice.

They are an excellent way to reach different groups of people and form strong bonds with stakeholders.

One of the biggest events in 2015/16 was the **Annual Business Summit**, which was held in Birmingham on January 18, 2016.

Scores of businessmen and women, senior police officers and industry experts attended the event and the keynote speaker was Tony Sales, a reformed online fraudster who now advises the businesses and organisations he once targeted.

Also on the panel was Mark Kenyon, Chief Finance Officer for the PCC; Brendan Connor, Strategic Police and Crime Board member and lead for Business; and DCI Iain Donnelly and Chief Superintendent Sally Bourner from West Midlands Police.



*Reformed cyber criminal, Tony Sales at the Annual Business Summit*

The event took place at Maple House and items up for discussion included how to protect yourself from cyber criminals, West Midlands Police's WMP2020 modernisation programme and the 2016/17 budget.

A **Mental Health Summit** was held at Molineux in Wolverhampton on February 24 attended by more than 70 experts.

Leaders from across the health, justice and social care fields got together to come up with ways to improve offender health and mental wellbeing.

It focused on the health and mental wellbeing of offenders in a bid to reduce crime and the number of victims. The aim was to raise awareness of the issues and come up with recommendations to improve the system and ensure people are getting the correct treatment for their needs.

The recommendations included:

- Individual plans for offenders with mental health needs.
- More work with looked-after children as 45 per cent have mental health issues.
- More - and better promotion of - mentoring schemes in the West Midlands.
- Early intervention and prevention with vulnerable people.

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During the summit, there were speeches, discussions, workshops and Q&A sessions. Speakers included PCC David Jamieson, Birmingham's Director of Public Health Adrian Phillips and Care Not Custody Director Jenny Talbot OBE.

The PCC's Youth Summit took place on February 23 at Tally Ho! in Birmingham, with hate crime, knife crime and personal safety high on the agenda.

The Commissioner welcomed six new Youth Commissioners to the role delivered a speech detailing both the opportunities and challenges facing young people in the region.

The Youth Commissioners also delivered a presentation about their achievements over the past 12 months, including the production of a schools video on anti-social behaviour in Dudley and a food collection for the victims of domestic violence in Coventry.



*The Youth Summit*

## Decisions of the PCC

The West Midlands Police and Crime Commissioner is the local governing body for policing in the West Midlands\*. The Commissioner has executive powers to make decisions that are set out in the Police Reform and Social Responsibility Act 2011 and he is required to publish a record of those decisions.

What follows are the decisions taken from April 1, 2015 to March 31, 2016. All of the decisions and the work of the PCC are scrutinised by the West Midlands Police and Crime Panel, which meets once a month and acts as a critical friend to the Commissioner. Full details of the work of the Police and Crime Panel can be found on its website, <http://westmidlandspcp.co.uk/>.

### April 8, 2015

#### **WMPCC 011 2015 Provision of National Driver Offender Retraining Schemes within West Midlands Police Area**

The Commissioner made a decision on 8 April 2015, subject to the successful completion of the EU standstill period, to approve the award of the contract for the provision of national driver offender retraining schemes within the West Midlands Police area to TTC 2000 Ltd for the period 1 June 2015 to 31 May 2018, with the option to extend for up to a maximum period of 24 months.

#### **WMPCC 012 2015 Provision of Multifunctional Devices and Services**

The Commissioner made a decision on 8 April 2015 to approve the award of the contract for the provision of Multi-Functional Devices and Services to Danwood Group Limited (Danwood) against the CPC Framework for the period 1 July 2015 to 30 June 2017 with the option to extend for a further year.

#### **WMPCC 013 2015 Fees and Charges 2015-16**

A decision to approve the Force's fees and chargeable rates for 2015/16.

### April 16, 2015

#### **WMPCC 014 2015 Provision of Building Property Repairs and Maintenance for all West Midlands Police (WMP) Sites**

The Commissioner made a decision on 16 April 2015 to:

- discontinue the current services with Mitie Technical Facilities Ltd (Mitie), and
- as a short term measure, to waive Standing Orders in relation to procurement to enable a joint award of a contract for the provision of building property repairs and maintenance for all WMP sites to:
  - Trios
  - Carillon

for a period of 12 months from 1 May 2015 for an estimated joint value of £600,000 with West Midlands Police terms to be agreed.

### April 24, 2015

#### **WMPCC 015 2015 Board Member Payments and travel arrangements**

Changes to Board Member payments and travel arrangements.

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## **WMPCC 016 2015 Appointment of Joint Acting Chief Executive**

To appoint Office of the Police and Crime Commissioner West Midlands staff members Alethea Fuller and Jonathan Jardine as Joint Acting Chief Executive.

## **May 19, 2015**

### **WMPCC 017 2015 Appointment of Independent Members to sit on Police Misconduct Hearings**

The Police and Crime Commissioner is required to maintain a list of persons to be appointed to Police Misconduct Hearings as and when required. In order to increase the diversity and resilience of the list a recruitment exercise was undertaken and a further five people are to be appointed to the list. In addition, all members of the Strategic Policing and Crime Board will be invited to join the list of independent people. All appointments are made subject to the requirement to attend training.

## **June 1, 2015**

### **WMPCC 018 2015 Approval of CIF Grants March 2015**

The purpose of the Community Initiatives Fund is to provide financial assistance to community based initiatives in the West Midlands. These initiatives should contribute towards the objectives in the Police and Crime Commissioner's Police and Crime Plan or local policing plans by addressing issues such as anti-social behaviour through the provision of diversionary activities. The principal aim of the Fund is to provide small grants to help projects succeed, and encourage community contact with local neighbourhood officers to increase trust and confidence and reduce crime, disorder and anti-social behaviour.

## **June 8, 2015**

### **WMPCC 019 2015 proposed appointment CEO and CFO**

Proposed appointment of Chief Executive and Chief Finance Officer.

## **June 30, 2015**

### **WMPCC 020 2015 Appointment of CEO and CFO**

Appointment of CEO and CFO

## **WMPCC 021 2015**

WMPCC 021 2015 is a decision to approve the Change Programme and to delegate execution of the programme to the Organisational Change Board.

## **August 8, 2015**

### **WMPCC 022 2015 Annual Report**

Production and publication of an annual report (including an opportunity for recommendations from the Police and Crime Panel to which the Police and Crime Commissioner must respond) is a statutory requirement.

## **September 21, 2016**

### **WMPCC 023 2015**

Counter Terrorism Unit Apollo Training Programme Services Award

The report is confidential because it includes potentially sensitive information about counter terrorism activity.

## **WMPCC 024 2015 Nation Counter Terrorism Demand Risk and Resource Programme**

WMPCC 024 2015 - Nation Counter Terrorism Demand Risk and Resource Programme

The report is confidential because it includes potentially sensitive information about counter terrorism activity.

### **October 1, 2015**

#### **WMPCC 025 2015 Proposed appointment of Chief Constable**

Decision that Mr David Thompson be selected as the preferred candidate for the post of Chief Constable of West Midlands Police.

### **October 6, 2015**

#### **WMPCC 026 2015 Business Crime Victim Support Service**

Responsibility for commissioning locally most of the emotional and practical support services for victims of crime that are provided by the voluntary and community sector transferred to Police and Crime Commissioners on the 1 April 2015. These services help victims to cope with and recover from the impacts of crime. Part of this responsibility is to victims of business crime and in response to this, the PCC invited proposals to deliver a 6 month pilot project to provide real, bespoke support for businesses affected by crime. The support service is designed to directly meet and understand the needs identified by businesses themselves, and provide an immediate and appropriate response. This initiative is supported and funded by the Ministry of Justice Victims Fund and can only be spent on specific services to support victims of crime.

A transparent and open selection process took place during September 2015. An assessment panel made up of Strategic Police and Crime Board members Brendan Connor and Cath Hannon, who are the strategic leads for business and victims respectively, Gail Walters, an Independent Consultant and a senior member of the OPCC staff team met and made the recommendation to the PCC based on the proposals submitted.

The PCC and Deputy PCC played no part in the evaluation process. The recommendation of the assessment panel was made to the PCC who has now made the formal decision.

The successful organisation chosen to deliver the pilot project is RISC Associates Ltd. The 6 month pilot project will be externally evaluated and if successful, will be expected to be rolled out across the West Midlands force area.

### **October 16, 2015**

#### **WMPCC Decision 027 2015 Appointment of Chief Constable**

Appointment of David Thompson as the next Chief Constable of West Midlands Police.

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## **October 20, 2016**

### **WMPCC 028 2015 Violence Prevention Alliance**

Violence is a public health issue, it affects lives, families and communities. Living without the fear of violence is a fundamental requirement for health and wellbeing. It affects mental health and prevents people from participating fully in society. There is nothing inevitable about violence, it can be reduced and stopped, many of the key risk factors that make individuals, families or communities vulnerable to violence are changeable. Action can be taken by public agencies, the voluntary sector, and by communities and individuals. In order to have the greatest impact, actions need to be co-ordinated and targeted, using evidence of where problems are, and the science of what works in tackling root causes. We have evidence of where violence is most likely to occur, who the victims and perpetrators are, and what the costs and consequences are.

West Midlands Police and Public Health England have agreed to work jointly to develop a West Midlands Violence Prevention Alliance. The Alliance will be a member of the World Health Organisation and the West Midlands is the first area in England to adopt a Public Health approach to violence reduction.

### **WMPCC 029 2015 Victims Fund**

From April 1 2015, Police and Crime Commissioners took on responsibility for commissioning locally most of the emotional and practical support services for victims of crime that are provided by the voluntary and community sector.

The Commissioner has been allocated £2,344,273 in funding by the Ministry of Justice to commission victim services and £625,140 for restorative justice. Services commissioned will form part of a complex and varied network of support that exists for victims, to ensure the needs of victims are met through improved services.

In September 2015, the Office of the Police and Crime Commissioner received 50 applications for funding for services of victims after providers were invited to put forward proposals for services to help victims cope and recover from the impacts of crime. An assessment panel met and made recommendations to the Commissioner based on the criteria within the application form and the proposals submitted. This process ensures that the Commissioner works with and funds a broad range of organisation from the voluntary and community sector, all who have a shared interest in delivering positive outcomes and improved services for victims. Annex 1 sets out the funding awarded in the first round.

## **November 9, 2016**

### **WMPCC 030 2015 Vehicle Procurement Consortium**

Decision on a Vehicle Procurement Consortium.

### **WMPCC 031 2015 Decision- The procurement of vehicles and spare parts**

WMPCC 031 2015 is a decision to approve the procurement of vehicles and spare parts.

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## **December 15, 2015**

### **WMPCC 033 2015 - Disposal of 28 buildings**

Decision on estates.

## **December 17, 2015**

### **WMPCC 034 2015 - Airport Policing Agreement**

### **WMPCC 035 2015 - Inbound and Outbound Telephony**

WMPCC 035 2015 is a decision to approve the procurement of telephony services.

### **WMPCC 036 2015 Network Services**

WMPCC 036 2015 is a decision to approve the procurement of network services.

## **January 25, 2016**

### **WMPCC 001 2016 - NGES**

WMPCC 001 2016 is a decision related to the Next Generation Enabling Services project, part of WMP2020.

### **WMPCC 002 2016 - Police Collaboration Agreement**

This is a decision to enter into a police collaboration agreement.

## **February 2, 2016**

### **WMPCC 005 2016 Decision - Victims' Services**

WMPCC 005 2016 is a decision related to Victims' Services.

## **February 12, 2016**

### **WMPCC 004 2016 – 2016/17 Revenue Budget and Precept and Capital Budget and programme 2016/17 – 2019/20**

WMPCC 004 2016 is a decision that relates to the Revenue Budget and Precept and Capital Budget and programme 2016/17 - 2019/20

## **February 15, 2016**

### **WMPCC 003 2016 - The Provision of Services for Forensic Examinations for the West Midlands Region**

WMPCC 003 2016 is a decision that relates to the Provision of Services for Forensic Examinations for the West Midlands Region.

## **February 22, 2016**

### **WMPCC 006 2016 Decision - CBRN Centre Lease of Estate from the College of Policing**

WMPCC 006 2016 is a decision to approve the lease of office accommodation.

## **March 3, 2016**

### **WMPCC 008 2016 – Nissan Leaf Replacements**

WMPCC 008 2016 is a confidential decision related to the leasing of Nissan Leaf cars.

The leasing arrangement will meet current operational requirements of the force, is forecasted to cost less than conventionally powered cars and are better for the environment.



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**March 4, 2016****WMPCC 007 2016 – Fees and Charges**

WMPCC 007 2016 is a decision to approve the Force's fees and chargeable rates for 2016/17.

**March 17, 2016****WMPCC 009 2016 - External grants and provision of service**

WMPCC 009 2016 is a decision to allocate external grants and provision of services for victims of crime.

**WMPCC 010 2016 Victims Services**

WMPCC 010 2016 is a decision to allocate external grants and provision of services for victims of crime, it is an addendum to WMPCC 009 2016

\*The Office of the West Midlands Police and Crime Commissioner complies with the Elected Local Policing Bodies (Specified Information) Order 2011, which specifies information which must be published by a Police and Crime Commissioner and the Mayor's Office for Policing and Crime. Relevant information can be found on our website at <http://www.westmidlands-pcc.gov.uk/>

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## Election 2016

More than half a million people turned out to vote in the West Midlands Police and Crime Commissioner election 2016.

Labour's David Jamieson was re-elected for a second term with a total of 306,578 – the largest mandate of any Labour politician after London Mayor Sadiq Khan.

The region cast its vote on May 5 and the count was held the following day at Birmingham's ICC.

The count was forced to go to a second round after Mr Jamieson missed the 50 per cent target first-round target with an agonisingly close 49.8 per cent.

The first round voting saw Mr Jamieson receive 275,672 votes, Conservative councillor Les Jones 142,651, UKIP's Pete Durnell 93,851 and Independent Andy Flynn 40,478.

The second round between Mr Jamieson and Councillor Jones saw the former achieve 30,906 votes and the latter 34,271, bringing their respective totals to 306,578 and 176,922.

In total, 581,072 people votes and the turnout was 30.03 per cent – up from 10.38 per cent in the 2014 by-election.

David Jamieson said: "It was an honour to be re-elected as PCC and I will continue to dedicate my time and efforts to making the West Midlands a safer, more secure and prosperous place to live and work."

